

Hotel Data Sheet

Hotel

Name of hotel	SENTIDO PHENICIA
Official category	4 STARS
Official post address	AVENUE MONCEF BEY 8039 HAMMAMET TUNISIE
Phone	+ 216 72 226 533
Fax	+ 216 72 226 337
Email	info@hotelphenicia.com.tn
Country	Tunisia
Area	Cap Bon

Year of construction	1973
Year of last big renovation	2015
What was renovated?	All Rooms
Number of buildings in total	3

TYPE OF CONSTRUCTION			
Bungalows	No	Number of bungalows	
Main building	Yes		
Adjoining building(s)	Yes	Number of adjoining buildings	2
Other			

Opening times	24h
Spoken languages reception	German,French,English,Arabic,Italian,Russian,Spanish
Spoken languages animation	German,French,English,Arabic,Italian,Russian,Spanish
Spoken languages restaurant	German,French,English,Arabic
Spoken languages concierge	German,French,English
Currency/currencies	TUNISIAN DINARS
Time zone (difference to GMT)	GMT + 1

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	No
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	Dollars , Euros		

Voltage	220
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	?
Against charge	?
Inclusive, against commission	?

Amount (how many?)	
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Price per day	
Amount of commission	

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Reception Desk
Opening times of money exchange (from - till)	7h30-13h / 13h30-14h30 / 15h-19h / 19h30-22h30
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	500m
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Distance to hotel	500 m
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Travel Connections

Airport	TUNIS CARTHAGE
Distance to airport	70 KM
Taxi costs to airport	50 euros

Next town	NABEUL
Distance to next town	20 KM
Taxi costs to next town	10 EUROS

Hotelbus/-shuttle				No
PLEASE SELECT:	?		Price	
Hotelbus/-shuttle (frequency per day)				

Airport 2	ENFIDHA
Distance to airport 2	40 KM
Taxi costs to airport 2	30 euros

Distance to closest bus stop	500m
Bus costs to next town	1 EURO
Bus connection to next town (frequency per hour OR per day)	1 HOUR

Facilities & General Information

Distance to next supermarket	1km
Distance to next hospital	6km
Distance to next pharmacy	1km
Distance to shopping area/center	6km
Distance to the beach	200m
Hotel is directly located at the beach	Yes
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	4
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	2
Further comments	

Kiosk/mini-market in hotel			Yes	
Is a basic baby assortment available?			Yes	
Napkins	Yes	Baby food	Yes	
Baby wipes	Yes		Crepe	Yes
Baby bottle	Yes		Baby dummy	Yes
Other				
Souvenir shop in hotel	Yes			
Souvenir shop close to hotel	Yes	Distance to shop	5 KM	

Parking space				Yes
PLEASE SELECT:	Inclusive		Price per day/week	
Pre-reservation available?		No		

Laundrette/washing room with self service				No
PLEASE SELECT:	?		Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	
		Price per shirt	

* Please enclose a price list if possible!

Fax service				Yes
PLEASE SELECT:	Inclusive		Price per fax	

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	4 EUROS
Availability of room service (HH:MM - HH:MM)		6AM TO 9PM	

Medical care in the hotel				Yes
WHAT KIND?				
Nurse	Yes	Doctor		No
German speaking	Yes	Infirmary/sickroom		Yes
If not: WHICH language?				
Medical care close to hotel	Yes	German speaking doctor		Yes
If not: WHICH language?				
German speaking doctor can be called if needed	Yes			

Nightclub/disco in hotel	Yes
Opening hours (from - till)	11PM TO 1AM
Opening days	7 DAYS

Games room				No
Gaming machines in games room				
Indoor theatre	?	Capacity		
Outdoor theatre	?	Capacity		

Car rental at hotel					Yes
Price per day, cheapest car category	30 EUROS POLO WOLSWAGEN				
Rental of scooter	No	Price per day			

Car rental close to the hotel					Yes
Distance	300m				
Name	Green Car				
Website	https://www.greencar.com.tn				

Dress code in hotel					Yes
If existing: WHICH dress code?	LONG TROUSERS DINNER AT MAIN RESTAURANT				

Discotheque at the beach					No
Opening hours (from - till)					
Opening days					
Owned by hotel					?
Exclusive usage for hotel guests only					?

Bicycle rental at hotel					No
PLEASE SELECT:		?	Price per day		

Bicycle rental close to the hotel					No
Distance					
Name					
Website					

Pets are allowed					No
PLEASE SELECT:		?	Price		
If allowed: WHICH pets?					

Pool & Beach

Total size of pool area				
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	0,40-1,50	No	Yes	No	No		No		No		09:00-18:00	
Relax pool (outdoor)	Yes	1	0,8-1,6	No	Yes	No	No		No		No		09:00-18:00	
Children's pool	Yes	1	0,4	No	Yes	No	No		No		No		09:00-18:00	
Pool with separate children's area	No			?	?	?	?		?		?			
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	Yes	1	0,8-1,6	Yes	Yes	No	No		No		No		09:00-18:00	

Other pool	?													
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Aqua park in the hotel					No
PLEASE SELECT:		?	Price adults per day		
			Price kids per day		
Opening times per day (from - till)					
Size of aqua park					
Amount of water slides					
Aqua park supervised by lifeguard	?				
Relax area with sunbeds	?				
Comments					

Aqua park close to the hotel					Yes
Distance	5km				
Name	AQUALAND				
Opening times per day (from - till)	9AM TO 6PM				
Included for hotel guests?	No				
If included: HOW OFTEN may hotel guests visit?					
Against charge	Yes				
Price adults per day	16 EUROS				
Price kids per day	16 EUROS				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	
Mattresses for sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	
Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	
Sun roofs			Yes
Public beach with separate section for the hotel			No
Public beach			No
Hotel's private beach (access only for hotel guests - no other people allowed)			Yes
TYPE OF BEACH			
Sandy beach	Yes		
Gravel beach	No		
Sand-gravel mix	No		
Pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	
Deposit for pool/beach towels			Yes
Amount of deposit	7 EUROS		
Change of pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sunbeds at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	
Mattresses for sunbeds at beach			Yes
PLEASE SELECT:	Inclusive	Price per day	
Parasols at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	
Total length of beach section/coast (beach walks)		7 KM	
Length of hotel beach		400 M	
ACCESS TO SEA			
Flatly sloping		Yes	
Steep coast		No	
Other			
Sun terrace in the hotel			Yes
Waterfront promenade			No
Distance from hotel			
Length of promenade			

Awards & Certificates *(will not be mentioned in the catalogue)*

TRAVELIFE	Info	CRISTAL SAFETY CHECK
CRISTAL FOOD SAFETY	Info	
CRISTAL POSI CHECK	Info	

Additional Services

General

German speaking concierge/guest relation	Yes
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Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan	No		
PLEASE SELECT:	?	Price per hour	
Available in these areas			

Child-Friendliness

Size in sqm of kidsclub	120
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KIDSClub provides:			
Children toilets	Yes	Large relaxation area with mattresses	No
Children sinks	Yes	Lockable cupboards	No
Large windows	Yes	TV	Yes
Chairs for children	Yes	DVD-Player	Yes
Tables for children	Yes	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	Yes
Wooden playground equipment	Yes

Baby cots				Yes
PLEASE SELECT:	Inclusive	Price per hour		

RESTAURANT			
Baby corner in the restaurant	No	Hot chocolate	No
Microwave	No	Water boiler	No
Milk	No	Sugar	No
Bottle warmer	No		

High chairs in the restaurant				Yes
PLEASE SELECT:	Inclusive		Price	

Icecream for kids available			?
PLEASE SELECT:	?	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	No	
German speaking animateur	?	?

Baby monitor (babyphone) rental				No
PLEASE SELECT:	?		Price per day	

Babysitter service				No
PLEASE SELECT:	?	Price per hour		

Kids restaurant with small chairs and tables				No
Buffet for kids				No
PLEASE SELECT:	?		Price per day	

Early dinner				No
PLEASE SELECT:	?	Price		

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	No	Access to pool accessible	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	No	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	No	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	No	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	ANY ROOM
Number of rooms (how many?) for handicapped people	0
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	0

Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Le Théâtre		250	Yes	No	No	No	No	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	No
Air conditioning	Yes	Speaker's desk	Yes	Laptop	No	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	No	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	Yes	TV	No	Wireless microphone	No
Other equipment							

Conference costs	On request	Conference packages	On request
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Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT:	?
Upgrade to which room type according DTH-contract?	

Room decoration	Yes
PLEASE SELECT:	Inclusive
Price	

Spa treatment	No
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	No
PLEASE SELECT:	?
Price	

Champagne	No
PLEASE SELECT:	?
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No		
Required documents for wedding			
Wedding packages (list services)		Price	

Sparkling wine	No
PLEASE SELECT:	?
Price	

Wine	No
PLEASE SELECT:	?
Price	

Flowers	No
PLEASE SELECT:	?
Price	

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Pastries	No
PLEASE SELECT:	?
Price	

Cake	No
PLEASE SELECT:	?
Price	

Rooms

Total number of rooms		391
Non-smoking rooms	Yes	Number of non-smoking rooms 391
Smoking rooms	No	Number of smoking rooms 0

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	Double Garden View	Double Sea View	Triple Garden View	Triple Sea View	Double Pool View	Family	Communicating	
Size in sqm	185	60	60	10	30	6	40	
Room type located in bungalow?	27	27	30	30	27	42	54	
...or located in main building?	No	No	No	No	No	No	No	?
...or located in adjoining building(s)?	Yes	Yes	Yes	Yes	No	Yes	Yes	?
...or other	Yes	No	Yes	No	Yes	No	Yes	?
Sea view								
Side sea view	No	Yes	No	Yes	No	No	No	?
Garden view	No	Yes	No	Yes	No	Yes	Yes	?
Pool view	Yes	No	Yes	No	Yes	No	No	?
Land view	Yes	No	Yes	No	Yes	Yes	Yes	?
Balcony	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Balcony is furnished	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Terrace	No	No	No	No	No	No	No	?
Terrace is furnished	No	No	No	No	No	No	No	?
Balcony or terrace	No	No	No	No	No	No	No	?
Bathtub/WC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Shower/WC	No	No	No	No	No	No	Yes	?
Bathtub or shower/WC	No	No	No	No	No	No	No	?
Bath + shower/WC	No	No	No	No	No	No	No	?
Separate WC	No	No	No	No	No	No	No	?
No. of bathrooms (how many?)	1	1	1	1	1	1	2	
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Radio	No	No	No	No	No	No	No	?
Internet access	No	No	No	No	No	No	No	?
W-LAN	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Ventilator	No	No	No	No	No	No	No	?
Heating	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Refrigerator	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Minibar	No	No	No	No	No	No	No	?
Safe	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
No. of rooms with connecting door							2	
Carpet	No	No	No	No	No	No	No	?
Tiled floor	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Wooden floor	No	No	No	No	No	No	No	?
Laminate	No	No	No	No	No	No	No	?
2 single beds	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Queen size bed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
King size bed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?

Double bed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Add. bed - original bed	No	No	Yes	Yes	No	No	Yes	?
Add. bed - sofa bed	No	No	No	No	No	No	No	?
Add. bed - rollaway bed	No	No	No	No	No	No	No	?
Add. bed - bunk bed	No	No	No	No	No	No	No	?
Separate bedroom	No	No	No	No	No	Yes	Yes	?
Combined living-/bedroom	No	No	No	No	No	No	No	?
Kitchen/kitchenette	No	No	No	No	No	No	No	?
Kitchen utensils	No	No	No	No	No	No	No	?
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Lotion	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Soap	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Other								
Room name according to DTH-contract	DZ	DZM	DZ3		DZ		FUT	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Double Garden View	Double Sea View	Triple Garden View	Triple Sea View	Double Pool View	Family	Communicating	
Number	165	60	60	10	30	6	30 units(60 rooms)	
Size in sqm	27	27	30	30	27	42	54	
1	Yes	Yes	Yes	Yes	Yes	No	No	?
1+1	Yes	Yes	Yes	Yes	Yes	No	No	?
2	Yes	Yes	Yes	Yes	Yes	No	No	?
2+1	No	No	Yes	Yes	No	No	No	?
2+2	No	No	No	No	No	Yes	Yes	?
2+3	No	No	No	No	No	No	Yes	?
3	No	No	Yes	Yes	No	No	No	?
3+1	No	No	No	No	No	No	Yes	?
3+2	No	No	No	No	No	No	Yes	?
4	No	No	No	No	No	No	Yes	?
4+1	No	No	No	No	No	No	Yes	?
4+2	No	No	No	No	No	No	No	?
5	No	No	No	No	No	No	Yes	?
5+1	No	No	No	No	No	No	No	?
Room name according to DTH-contract	DZ	DZM	DZ3		DZ		FUT	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping	Yes
HOW OFTEN?	
Monday	Yes
Wednesday	Yes
Friday	Yes
Sunday	Yes

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Linen change	?
HOW OFTEN?	
Monday	Yes
Wednesday	No
Friday	Yes
Sunday	Yes

Tuesday	Yes
Thursday	No
Saturday	Yes

SAT TV has these German channels	Sat 1 , ZDF , ARD , ARTE , RTL
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Air conditioning from 15/06 to 15/09	Yes
Controlled by hotel	Yes
Individually controllable	Yes
Deposit for remote control	No

If yes: remote control required?	No
Amount of deposit	

MONTHS OF OPERATION	
January	No
March	No
May	No
July	Yes
September	Yes
November	No

February	No
April	No
June	Yes
August	Yes
October	No
December	No

Refrigerator				Yes
PLEASE SELECT:	Inclusive		Price per day	

Minibar filled up with drinks at arrival				No
PLEASE SELECT:	Against charge		Price	

Towels change	Yes
HOW OFTEN?	
Monday	Yes
Wednesday	Yes
Friday	Yes
Sunday	Yes

Tuesday	Yes
Thursday	Yes
Saturday	Yes

W-LAN				Yes
PLEASE SELECT:	Inclusive		Price per hour	

Internet access			No
PLEASE SELECT:	?	Price per hour	

Heating from 01/11 to 31/03	Yes
Controlled by hotel	Yes
Individually controllable	Yes
Deposit for remote control	No

If yes: remote control required?	No
Amount of deposit	

MONTHS OF OPERATION	
January	Yes
March	Yes
May	No
July	No
September	No
November	Yes

February	Yes
April	No
June	No
August	No
October	No
December	Yes

Safe				Yes
PLEASE SELECT:	Inclusive		Price per day	

Minibar filled up regularly during the stay				No
PLEASE SELECT:	?		Price	

F&B

Boards offered in Hotel

Breakfast	No	Half-board	Yes
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	No
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	No
Ultra all inclusive (drinks included 24 hours)	No	Breakfast & dinner	Yes
		All inclusive	Yes
		Times all inclusive (from - till)	6AM TO 1AM
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	LE GRAND	INTERNATIONAL	12:00:14:00/19:00:21:00	No	Yes	Yes	No	Yes	No	No	No	Yes	No
	LE SNACK	INTERNATIONAL	06:00-12:00	Yes	Yes	No	No	Yes	No	No	No	Yes	No
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	LE SNACK	INTERNATIONAL	14:30-17:30	Yes	Yes	No	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant				?	?	?	?	?	?	?	?	?	?
	LE PANACHE	MEDITERRANEEN	19:00:21:00	No	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1 STAY												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	6:00 - 10:00	Yes	No	Included in AI offer	Yes
Late-riser breakfast	10:00- 12:00	No	Yes	Included in AI offer	Yes
Lunch	12:00-14:00	Yes	No	Included in AI offer	Yes
Coffee and cake	14:30-17h30	Yes	No	Included in AI offer	Yes
Dinner	19:00-21:00	Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream		?	?	Included in AI offer	?
Other		?	?	Included in AI offer	?

Included in other forms of board ☐ No

Which?

Included in other forms of board ☐ No

Which?

Included in other forms of board ☐ ?

Which?

Included in other forms of board ☐ ?

Which?

Included in other forms of board ☐ ?

Which?

Meals are operated in different shifts	<input type="checkbox"/> No	PLEASE SELECT:	<input type="checkbox"/> ?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="checkbox"/> ?
Outdoor bar	<input type="checkbox"/> No			PLEASE SELECT:	<input type="checkbox"/> ?
Pool bar	<input type="checkbox"/> Yes	POOL	9:00-17:30	PLEASE SELECT:	<input type="checkbox"/> Included in AI offer
Beach bar	<input type="checkbox"/> Yes	BEACH	9:00-17:30	PLEASE SELECT:	<input type="checkbox"/> Included in AI offer
Disco bar	<input type="checkbox"/> Yes	DISCO	20:00-01:00	PLEASE SELECT:	<input type="checkbox"/> Included in AI offer
Lobby bar	<input type="checkbox"/> Yes	OASIS	9:00-23:30	PLEASE SELECT:	<input type="checkbox"/> Included in AI offer
Oriental café/shisha bar	<input type="checkbox"/> Yes	CAFE MAURE	17:00-23:00	PLEASE SELECT:	<input type="checkbox"/> Included in AI offer
American/international Bar	<input type="checkbox"/> Yes	CARILLION	18:00-00:00	PLEASE SELECT:	<input type="checkbox"/> Against Charge
Other	<input type="checkbox"/> ?			PLEASE SELECT:	<input type="checkbox"/> ?

F&B Specials

Christmas	<input type="checkbox"/> Yes	Buffet	<input type="checkbox"/> No	Menu	<input type="checkbox"/> Yes
New Year's Eve	<input type="checkbox"/> Yes	Buffet	<input type="checkbox"/> No	Menu	<input type="checkbox"/> Yes
Manager's cocktail	<input type="checkbox"/> No	How often?			
Showcooking	<input type="checkbox"/> Yes	How often?		everyday	
Motto/theme buffet	<input type="checkbox"/> Yes	Which themes?		tunisian	
Food for allergic persons	<input type="checkbox"/> Yes	What kind?			
Diet food/low-fat-food	<input type="checkbox"/> No	What kind?			
Other					
Water bottles given out at the bar	<input type="checkbox"/> Yes	Amount per day (how many?)		2	

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	No						
Other							

Sports

Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of contact person	Mr Adel Zaghouani	
Email of contact person	info@hotelphenicia.com.tn	
Number of tennis courts	10	

Tennis lessons in the hotel		Yes
PLEASE SELECT:	Against charge	Price per hour in attached doc

Racket/tennis ball rental		Yes
PLEASE SELECT:	Against charge	Price per hour in attached doc

Try-out course		No
PLEASE SELECT:	?	Price

Tennis court close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR	
Grass	No
Clay	Yes
Hard court	No
Synthetic turf	No
Sand	No
Other	

Flood light		No
PLEASE SELECT:	?	Price per hour

Water Sports *(please enclose information material if possible)*

Water sports center in hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of contact person		
Email of contact person		

info@hotelphenicia.com.tn

Surfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking surfing teacher		

Catamaran		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking catamaran teacher		

Other	
-------	--

Water ski		?
PLEASE SELECT:	?	Price

Paragliding		?
PLEASE SELECT:	?	Price

Paddle boat		?
PLEASE SELECT:	?	Price per hour

Other	
-------	--

Water sports center close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of water sports center		
Website		
Email of contact person		
Distance to hotel		

Kitesurfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking kitesurfing teacher		

Jetski		?
PLEASE SELECT:	?	Price

Kayak		?
PLEASE SELECT:	?	Price per hour

Banana boat		?
PLEASE SELECT:	?	Price per ride

Diving

Diving school in the hotel	No
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of diving center	
Opening times per day (from - till)	
Name of contact person	
Email of contact person	

Certification/license of courses	
----------------------------------	--

Price for open water diver	
----------------------------	--

Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel	?
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of diving center	
Opening times per day (from - till)	
Email of contact person	
Distance to hotel	

German speaking diving teacher	?
--------------------------------	---

Rental of snorkeling	?
PLEASE SELECT:	?
Price per hour	

Shuttle	?
PLEASE SELECT:	?
Price	

Horseback Riding

Provider in the hotel	Yes
PLEASE SELECT:	Against charge
Name of provider	Mr Hédi Labben
Website	info@hotelphenicia.com.tn
Name of contact person	

Provider close to hotel	No
PLEASE SELECT:	?
Name of provider	
Website	
Email of contact person	
Distance to hotel	

Cycling

Bicycle rental in the hotel	No
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of provider	
Website	
Name of contact person	

Cycling rental close to hotel	No
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of provider	
Website	
Email of contact person	
Distance to hotel	

Bicycle storage room	No
----------------------	----

WHAT BIKES ARE AVAILABLE?

Racing bikes	?
--------------	---

Brand	
-------	--

Mountain bikes	?
----------------	---

Brand	
-------	--

Other bicycle storage	No
-----------------------	----

What kind?	
------------	--

Bikes for kids	?
----------------	---

Brand	
-------	--

Support wheels available	?
--------------------------	---

Golf

Golf course at the hotel	No
--------------------------	----

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Hole	36
------	----

Par	
-----	--

Greenfee	Yes
----------	-----

Amount	
--------	--

Driving range	?
---------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Golf course close to hotel	Yes
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Run by hotel	No	Run by local provider	Yes
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PLEASE SELECT:	Against charge	Price	89 euros
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Name of golf course	CITRUS GOLF
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Website	https://www.citrusgolfclub.com
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Name of provider	CITRUS GOLF
------------------	-------------

Email of contact person	
-------------------------	--

Distance to hotel	5 KM
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Golf course close to hotel	Yes
----------------------------	-----

Run by hotel	No	Run by local provider	Yes
--------------	----	-----------------------	-----

PLEASE SELECT:	Against charge	Price	
----------------	----------------	-------	--

Name of golf course	GOLF YASMINE VALLEY
---------------------	---------------------

Website	www.golfyasmine.com
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	5 KM
-------------------	------

Hole	18
------	----

Par	
-----	--

Greenfee	Yes
----------	-----

Amount	50 euros
--------	----------

Driving range	?
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PLEASE SELECT:	?	Price	
----------------	---	-------	--

Handicap - Ladies	
-------------------	--

Handicap - Men	
----------------	--

Golf course close to hotel	?
----------------------------	---

Run by hotel	?	Run by local provider	?
--------------	---	-----------------------	---

PLEASE SELECT:	?	Price	
----------------	---	-------	--

Name of golf course	
---------------------	--

Website	
---------	--

Name of provider	
------------------	--

Email of contact person	
-------------------------	--

Distance to hotel	
-------------------	--

Hole	36
Par	
Greenfee	Yes
Amount	89 euros
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	? Price
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	? Price
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	? Price
Other special offers	

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		
Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		
Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		
Other special offers		

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		
Skiing school		?
Price per course		
Distance to hotel		
Drying room for skiing equipment in the hotel		?

Wellness

General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Yes
Name of spa	Phenicia Spa	
Website		
Email of contact person		
Quiet location within hotel		Yes
Water dispenser at all spa areas		Yes
Offer of food (fruit/fitnessfood)		No
Changing cabins with lockers		Yes
Information about services by German speaking personnel		Yes

Spa close to the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	?
Name of spa		
Website		
Email of contact person		
Distance to hotel		
Spa has a separate reception		?
Offer of drinks (fitness drinks)		?
Spa is air-conditioned		?
Size of treatment rooms		
Spa treatment by German speaking personnel		?

Sauna & Swimming Area

Relaxing area with sunbeds Yes

PLEASE SELECT: Inclusive Price

Separate sauna for women No

PLEASE SELECT: ? Price

Jacuzzi No

PLEASE SELECT: ? Price

Outdoor pool in spa area Yes

PLEASE SELECT: Inclusive Price

Other

Sauna unisex No

PLEASE SELECT: ? Price

Amount of saunas (how many?) 0

Indoor pool (water temperature at least 28°C) Yes

PLEASE SELECT: Inclusive Price

Massage shower No

PLEASE SELECT: ? Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes

PLEASE SELECT: Against charge Price 25 euros

Hot stone massage Yes

PLEASE SELECT: Against charge Price 40 euros

Hamam Yes

PLEASE SELECT: Against charge Price 10 euros

Thalasso therapy No

PLEASE SELECT: ? Price

Ayurveda therapy No

PLEASE SELECT: ? Price

Manicure Yes

PLEASE SELECT: Against charge Price 20 euros

Hair dresser Yes

PLEASE SELECT: Against charge Price 25 euros

Thai massage No

PLEASE SELECT: ? Price

Aroma therapy massage No

PLEASE SELECT: ? Price

Steam bath No

PLEASE SELECT: ? Price

Balneo therapy No

PLEASE SELECT: ? Price

Diverse facials Yes

PLEASE SELECT: Against charge Price 35 euros

Pedicure Yes

PLEASE SELECT: Against charge Price 20 euros

Other

PLEASE SELECT: ? Price

Fitness

Fitness center at the hotel			Yes
PLEASE SELECT:	Inclusive	Price per day	
Name	Phenicia		
Website			
Email of contact person			

EQUIPMENT	
Treadmill	?

Bicycle	?
---------	---

Weight bench	?
--------------	---

Other equipment	
-----------------	--

Fitness instructor			No
PLEASE SELECT:	?	Price per hour	

Cooperation(s) with fitness center(s)			?
Kind of cooperation(s)			

Fitness center close to hotel			Yes
PLEASE SELECT:	Against charge	Price per day	
Name			
Website			
Email of contact person			
Distance to hotel	300 m		

Crosstrainer	?
--------------	---

Rower machine	?
---------------	---

Fitness courses			No
PLEASE SELECT:	?	Price per course	
Course offer			

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	Yes
Soccer	No	Water polo	Yes	Minigolf	No	Archery	Yes
Beach soccer	Yes	Water basketball	No	Table tennis	Yes	Billard	No
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

WINDOWS

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

WINDOWS 10

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

MICROSOFT EXCEL 2016