

# Hotel Data Sheet

## Hotel

Name of hotel	CLUB CALIMERA SERRA PALACE
Official category	5 STAR
Official post address	Ada mevkii,Kızılot Turizm Merkezi.07600 Manavgat/Antalya
Phone	00902427483300
Fax	00902427483313
Email	<a href="mailto:info@serrapalace.com.tr">info@serrapalace.com.tr</a>
Country	Türkiye/Turkey
Area	Antalya

Year of construction	2004
Year of last big renovation	2014
What was renovated?	Aqua play,One big pool,semi olympic pool,new garden,foc
Number of buildings in total	6

TYPE OF CONSTRUCTION			
Bungalows	Yes	Number of bungalows	5
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	
Other			

Opening times	march-november
Spoken languages reception	English,German,Russian,Turkish
Spoken languages animation	English,German,Russian,Turkish
Spoken languages restaurant	English,German,Russian,Turkish
Spoken languages concierge	English,German,Russian,Turkish
Currency/currencies	Euro,Dollars,Turkish Lira
Time zone (difference to GMT)	(+) 2 hours

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	No
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	Euro,Dollar		

Voltage	220
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	No
Against charge	No
Inclusive, against commission	No

Amount (how many?)	
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Price per day	
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Amount of commission	
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Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	
Opening times of money exchange (from - till)	
Money exchange close to hotel	?
Cash machine in the hotel	?
Cash machine close to the hotel	?

Distance to hotel	
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Distance to hotel	
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## Travel Connections

Airport	ANTALYA AIRPORT(AYT)
Distance to airport	80 KM
Taxi costs to airport	75 EURO

Next town	Manavgat
Distance to next town	14 km
Taxi costs to next town	20 euro

Hotelbus/-shuttle				Yes
PLEASE SELECT:	Against charge	<input type="checkbox"/>	Price	5 euro per person
Hotelbus/-shuttle (frequency per day)		4 times a week to side and Manavgat.		

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	

## Facilities & General Information

Distance to next supermarket	2 km
Distance to next hospital	14 km
Distance to next pharmacy	1 km
Distance to shopping area/center	2 km
Distance to the beach	0
Hotel is directly located at the beach	Yes
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	5
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	2
Number of buildings WITHOUT lift	4
Further comments	

Kiosk/mini-market in hotel				Yes
Is a basic baby assortment available?				Yes
Napkins	Yes		Baby food	No
Baby wipes	Yes		Creme	Yes
Baby bottle	Yes		Baby dummy	No
Other				
Souvenir shop in hotel				Yes
Souvenir shop close to hotel				Yes
			Distance to shop	2 km

Parking space				Yes
PLEASE SELECT:	Inclusive		Price per day/week	
Pre-reservation available?		No		

Laundrette/washing room with self service				No
PLEASE SELECT:	?		Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

Fax service			Yes
PLEASE SELECT:	Against charge	Price per fax	2 euro

Room service				No
PLEASE SELECT:	?		Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)				

Medical care in the hotel	Yes		
WHAT KIND?			
Nurse	Yes	Doctor	Yes
German speaking	Yes	Infirmary/sickroom	Yes
If not: WHICH language?			
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				Yes
Gaming machines in games room		Billard,air hockey,let's go jungle,out racing,baskeball,supe		
Indoor theatre	No	Capacity		
Outdoor theatre	Yes	Capacity	1000	

Car rental at hotel				Yes
Price per day, cheapest car category		from 40 euro		
Rental of scooter	No	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?				

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel		?		
Exclusive usage for hotel guests only		?		

Bicycle rental at hotel				Yes
PLEASE SELECT:		Against charge	Price per day	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:		?	Price	
If allowed: WHICH pets?				

## Pool & Beach

Total size of pool area	5000 m2
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	2	140 cm	No	Yes	No	Yes	5	No		No		0-12:00 14:00 1	
Relax pool (outdoor)	Yes	1	140 cm	No	Yes	No	No		?		?		09:00-19:00	
Children's pool	Yes	1	35 cm	No	Yes	No	Yes	3	Yes		?		09:00 -19:00	
Pool with separate children's area	Yes	1	35 cm	No	Yes	No	?		?		?		09:00 - 19:00	
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	Yes	1	140 cm	No	Yes	No	?		?		?		09:00 -19:00	
Indoor pool	Yes	1	140 cm	Yes	Yes	No	No		?		?		09:00 -19:00	

Other pool	No	
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Aqua park in the hotel				Yes
PLEASE SELECT:		Inclusive	Price adults per day	
			Price kids per day	
Opening times per day (from - till)		10:00 -12:00 14:00 -17:00		
Size of aqua park		1000 m2		
Amount of water slides		7		
Aqua park supervised by lifeguard		Yes		
Relax area with sunbeds		Yes		
Comments				

Aqua park close to the hotel				No
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?		?		
If included: HOW OFTEN may hotel guests visit?				
Against charge		?		
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				Yes
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Public beach with separate section for the hotel				Yes
Public beach				Yes
Hotel's private beach (access only for hotel guests - no other people allowed)				Yes

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	Yes

Pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Deposit for pool/beach towels				No
Amount of deposit				

Change of pool/beach towels				Yes
PLEASE SELECT:	Against charge	Price per day	1 euro	

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Total length of beach section/coast (beach walks)	minimum 5 km
Length of hotel beach	300 m

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	No
Other	

Sun terrace in the hotel		No
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Waterfront promenade		No
Distance from hotel		
Length of promenade		

## Awards & Certificates *(will not be mentioned in the catalogue)*

HOLIDAY CHECK QUALITY SELECTION 2012,2013 ,2015,2016,2017	Info	
ZOOVER RECOMMENDED 2011,2012,2013,2014	Info	
TRIP ADVISOR 2012,2013,2016,2017	Info	

# Additional Services

## General

German speaking concierge/guest relation  Yes

## Included Service(s) on Arrival

Welcome drink at reception  Yes  
 Luggage service  Yes  
 Bottle of water at the room foc  No  
 Fruit basket at the room  No

Snacks on early/late arrival available  Yes  
 Snacks on early/late departure available  Yes  
 Other

## Internet in Public Areas

Internet corner  No  
 PLEASE SELECT:  ?  Price per hour   
 Number of computers

W-Lan Internet Access  Yes  
 PLEASE SELECT:  Inclusive  Price per hour   
 Available in these areas  In public Areas,outdoor facilities,mostly rooms

Laptop rental  No  
 PLEASE SELECT:  ?  Price per hour   
 Number of laptops

LAN Internet Access  ?  
 PLEASE SELECT:  ?  Price per hour   
 Number of laptops

## Child-Friendliness

Size in sqm of kidsclub  1000

**KIDSClub provides:**

Children toilets	Yes
Children sinks	Yes
Large windows	Yes
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	Yes
Lockable cupboards	Yes
TV	Yes
DVD-Player	Yes
Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
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Info	
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Children's playground	Yes
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**CHILDREN'S PLAYGROUND provides:**

Plenty of shady elements	Yes
Wooden playground equipment	No

Baby cots	Yes
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PLEASE SELECT:	Inclusive	Price per hour	
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**RESTAURANT**

Baby corner in the restaurant	Yes
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Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	Yes
Bottle warmer	Yes	Sugar	No

High chairs in the restaurant	?
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PLEASE SELECT:	?	Price	
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Icecream for kids available	Yes
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PLEASE SELECT:	Inclusive	Price	
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Kids animation 4-7 years	Yes
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German speaking animateur	Yes	all season
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Kids animation 8-12 years	Yes
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German speaking animateur	Yes	all season
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Kids animation 13-17 years	Yes
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German speaking animateur	Yes	all season
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Baby monitor (babyphone) rental	No
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PLEASE SELECT:	?	Price per day	
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Babysitter service	No
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PLEASE SELECT:	?	Price per hour	
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Kids restaurant with small chairs and tables	Yes
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Buffet for kids	Yes
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PLEASE SELECT:	Inclusive	Price per day	
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Early dinner	No
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PLEASE SELECT:	?	Price	
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Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Barrier-free access to pool	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Barrier-free access to beach	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Barrier-free access to restaurant	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Barrier-free access to public toilets	Yes		
Wheelchair accessible terraces	Yes			Disabled toilet in public areas	Yes		
Wheelchair accessible balconies	Yes			Passage bet.room and balcony/terrace accesible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	STANDART
Number of rooms (how many?) for handicapped people	3 ROOMS
Size in sqm of rooms for handicapped people	28 M2
Room numbers of rooms for handicapped people	ROOM NO: 1512,1514,1516

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs		Conference packages	
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## Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Inclusive Price
Upgrade to which room type according DTH-contract?	

Room decoration	Yes
PLEASE SELECT:	Against charge Price

Spa treatment	No
PLEASE SELECT:	? Price

Massage	Yes
PLEASE SELECT:	Against charge Price FROM 40 EURO

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Against charge Price

Champagne	Yes
PLEASE SELECT:	Against charge Price FROM 25 EURO

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No		
Required documents for wedding			
Wedding packages (list services)		Price	

Sparkling wine	Yes
PLEASE SELECT:	Against charge Price FROM 25 EU

Wine	Yes
PLEASE SELECT:	Inclusive Price

Flowers	Yes
PLEASE SELECT:	Against charge Price

Fruit basket	Yes
PLEASE SELECT:	Inclusive Price

Pastries	Yes
PLEASE SELECT:	Inclusive Price

Cake	Yes
PLEASE SELECT:	Inclusive Price

## Rooms

Total number of rooms	386
Non-smoking rooms	No
Smoking rooms	Yes
Number of non-smoking rooms	
Number of smoking rooms	386



Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	STD ROOM	STD-SEA	FD STD		FZ STD	BUNGALOW		
Size in sqm	28	28	50		32	28		
Room type located in bungalow?	Yes	Yes	Yes	?	Yes	?	?	?
...or located in main building?	Yes	Yes	Yes	?	Yes	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	Yes	Yes	No	?	No	?	?	?
Side sea view	Yes	Yes	No	?	No	?	?	?
Garden view	Yes	Yes	Yes	?	Yes	?	?	?
Pool view	Yes	Yes	No	?	No	?	?	?
Land view	Yes	No	Yes	?	Yes	?	?	?
Balcony	Yes	Yes	Yes	?	Yes	?	?	?
Balcony is furnished	Yes	Yes	Yes	?	Yes	?	?	?
Terrace	No	No	Yes	?	Yes	?	?	?
Terrace is furnished	No	No	Yes	?	No	?	?	?
Balcony or terrace	Yes	Yes	Yes	?	Yes	?	?	?
Bathtub/WC	No	No	No	?	No	No	?	?
Shower/WC	Yes	Yes	Yes	?	Yes	Yes	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	Yes	Yes	Yes	?	Yes	Yes	?	?
Telephone	Yes	Yes	Yes	?	Yes	Yes	?	?
SAT-TV	Yes	Yes	Yes	?	Yes	Yes	?	?
Radio	No	No	No	?	No	No	?	?
Internet Access (via LAN)	No	No	No	?	No	No	?	?
Internet Access (via W-LAN)	No	No	No	?	No	No	?	?
Air conditioning	Yes	Yes	Yes	?	Yes	Yes	?	?
Ventilator	No	No	No	?	No	No	?	?
Heating	No	No	No	?	No	No	?	?
Refrigerator	No	No	No	?	No	No	?	?
Minibar	Yes	Yes	Yes	?	Yes	Yes	?	?
Safe	Yes	Yes	Yes	?	Yes	Yes	?	?
No. of rooms with connecting door			3					
Carpet	No	No	No	?	No	No	?	?
Tiled floor	Yes	Yes	Yes	?	Yes	Yes	?	?
Wooden floor	No	No	No	?	No	No	?	?
Laminate	Yes	Yes	Yes	?	Yes	Yes	?	?
2 single beds	Yes	Yes	Yes	?	Yes	Yes	?	?
Queen size bed	No	No	No	?	No	No	?	?
King size bed	No	No	No	?	No	No	?	?

Double bed	Yes	Yes	Yes	?	Yes	Yes	?	?
Add. bed - original bed	No	No	No	?	Yes	No	?	?
Add. bed - sofa bed	Yes	Yes	Yes	?	Yes	No	?	?
Add. bed - rollaway bed	Yes	Yes	Yes	?	Yes	No	?	?
Add. bed - bunk bed	No	No	No	?	No	No	?	?
Separate bedroom	No	No	Yes	?	No	No	?	?
Combined living-/bedroom	No	No	No	?	No	No	?	?
Kitchen/kitchenette	No	No	No	?	No	No	?	?
Kitchen utensils	No	No	No	?	No	No	?	?
Kettle/tea/coffee	No	No	No	?	No	No	?	?
Shampoo	Yes	Yes	Yes	?	Yes	Yes	?	?
Lotion	No	No	No	?	No	No	?	?
Soap	Yes	Yes	Yes	?	Yes	Yes	?	?
Other								
Room name according to DTH-contract	DZ	DZM	FD		FZ	DZB		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Number	STD ROOM	STD SEA	FD ROOM	FZ ROOM	BUNGALOW		
	Size in sqm	28	28	50	32	28		
	1	Yes	Yes	No	No	Yes	?	?
	1+1	Yes	Yes	Yes	Yes	Yes	?	?
	2	Yes	Yes	Yes	Yes	Yes	?	?
	2+1	Yes	Yes	Yes	Yes	Yes	?	?
	2+2	No	No	Yes	Yes	No	?	?
	2+3	No	No	Yes	No	No	?	?
	3	Yes	Yes	Yes	Yes	No	?	?
	3+1	No	No	Yes	Yes	No	?	?
	3+2	No	No	Yes	No	No	?	?
	4	No	No	Yes	No	No	?	?
	4+1	No	No	Yes	No	No	?	?
	4+2	No	No	No	No	No	?	?
	5	No	No	No	No	No	?	?
	5+1	No	No	No	No	No	?	?
Room name according to DTH-contract		DZ	DZM	FD	FZ	DZB		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Number							
	Size in sqm							
	1	?	?	?	?	?	?	?
	1+1	?	?	?	?	?	?	?
	2	?	?	?	?	?	?	?
	2+1	?	?	?	?	?	?	?
	2+2	?	?	?	?	?	?	?
	2+3	?	?	?	?	?	?	?
	3	?	?	?	?	?	?	?
	3+1	?	?	?	?	?	?	?
	3+2	?	?	?	?	?	?	?
	4	?	?	?	?	?	?	?
	4+1	?	?	?	?	?	?	?
	4+2	?	?	?	?	?	?	?
	5	?	?	?	?	?	?	?
	5+1	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

Housekeeping		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Towels change		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Linen change		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	No	

Tuesday	No
Thursday	No
Saturday	No

W-LAN		Yes
PLEASE SELECT:	Inclusive	Price per hour

Internet access		No
PLEASE SELECT:	?	Price per hour

SAT TV has these German channels | ARD,RTL,RTL2,VOX,ZDF,SAT1,3SAT,PRO7,KABEL EINS,RTLCH,SAT1GOLD,NICK KOMEDY,SUPER RTL,KIKA HD,ARTE HD,EUROSPORT,EUROSPORT NE

Air conditioning		Yes
Controlled by hotel	No	
Individually controllable	Yes	
Deposit for remote control	No	

If yes: remote control required?	Yes
Amount of deposit	

Heating		?
Controlled by hotel	?	
Individually controllable	?	
Deposit for remote control	?	

If yes: remote control required?	?
Amount of deposit	

MONTHS OF OPERATION		
January	No	
March	Yes	
May	Yes	
July	Yes	
September	Yes	
November	Yes	

February	No
April	Yes
June	Yes
August	Yes
October	Yes
December	No

MONTHS OF OPERATION		
January	?	
March	?	
May	?	
July	?	
September	?	
November	?	

February	?
April	?
June	?
August	?
October	?
December	?

Refrigerator		No
PLEASE SELECT:	?	Price per day

Safe		Yes
PLEASE SELECT:	Against charge	Price per day 1 euro

Minibar filled up with drinks at arrival		Yes
PLEASE SELECT:	Inclusive	Price

Minibar filled up regularly during the stay		No
PLEASE SELECT:	Inclusive	Price

# F&B

## Boards offered in Hotel

Breakfast	?	Half-board	?
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	All inclusive	Yes
		Times all inclusive (from - till)	10:00 00:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

## Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	MAIN RESTAURANT		:00 12:30-14:00 19:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant	KIDS RESTAURANT		18:30 -20:00	No	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	POOL SNACK			Yes	No	No	?	?	?	?	?	Yes	?
	BEACH SNACK			Yes	No	No	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	Yes	?
A-la-carte restaurant	ARKISH/ STEAK HOUSE			No	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07:00- 10:00	Yes	?	Included in AI offer	Yes
Late-riser breakfast	10:00 -11:00	Yes	?	Included in AI offer	Yes
Lunch	12:30 -14:00	Yes	?	Included in AI offer	Yes
Coffee and cake	16:00 -17:00	Yes	?	Included in AI offer	Yes
Dinner	19:00 -21:00	Yes	?	Included in AI offer	Yes
Late night snack	23:30-00:30	Yes	?	Included in AI offer	Yes
Icecream	5:30-17:00 19:00-21:00	Yes	?	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Meals are operated in different shifts	?	PLEASE SELECT:	?
Timings of shifts			

## Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes	KIZIK LOBBY BAR	24 HOURS	PLEASE SELECT:	Included in AI offer
Outdoor bar	Yes	TERRACE BAR	19:00 - 24:00	PLEASE SELECT:	Included in AI offer
Pool bar	Yes	POOL BAR	10:00 - 24:00	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	BEACH BAR	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Disco bar	No	SERRA DISKO	23:30- 02:00	PLEASE SELECT:	Included in AI offer
Lobby bar	Yes	LOBBY KIZIK BAR	24 HOURS	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	?	PALMIYE BAR	10:00 - 18:00	PLEASE SELECT:	Included in AI offer

## F&B Specials

Christmas	No	Buffet	?	Menu	?
New Year's Eve	No	Buffet	?	Menu	?
Manager's cocktail	Yes	How often?		EVERY TWO WEEKS	
Showcooking	Yes	How often?		EVERY NIGHT	
Motto/theme buffet	Yes	Which themes?		TURKISH LOCAL, MERA VITA, WORLD OF CALIMERA	
Food for allergic persons	Yes	What kind?			
Diet food/low-fat-food	Yes	What kind?			
Other					
Water bottles given out at the bar	Yes	Amount per day (how many?)			

## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

## Sports

### Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Inclusive	Price
Name of contact person		
Email of contact person		
Number of tennis courts	8	

Tennis lessons in the hotel		Yes
PLEASE SELECT:	Against charge	Price per hour
		38

Racket/tennis ball rental		Yes
PLEASE SELECT:	Inclusive	Price per hour

Try-out course		No
PLEASE SELECT:	?	Price

Tennis court close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR	
Grass	Yes
Clay	No
Hard court	No
Synthetic turf	No
Sand	Yes
Other	

Flood light		Yes
PLEASE SELECT:	Against charge	Price per hour
		10 EURO



## Water Sports (please enclose information material if possible)

Water sports center in hotel				Yes
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				

Surfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
-------	--

Water ski				Yes
PLEASE SELECT:		?	Price	

Paragliding				Yes
PLEASE SELECT:		?	Price	

Paddle boat				Yes
PLEASE SELECT:		?	Price per hour	

Other	
-------	--

Water sports center close to hotel				?
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				Yes
PLEASE SELECT:		?	Price	

Kayak				?
PLEASE SELECT:		?	Price per hour	

Banana boat				Yes
PLEASE SELECT:		?	Price per ride	

## Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	
----------------------------------	--

Price for open water diver	
----------------------------	--

Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

German speaking diving teacher	?
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Rental of snorkeling	?
----------------------	---

PLEASE SELECT:	?	Price per hour
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Shuttle	?
---------	---

PLEASE SELECT:	?	Price
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## Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

## Cycling

Bicycle rental in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?
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WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

## Golf

Golf course at the hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

## Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
----------------------	--

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
---	--	---

## Wellness

### General

Spa at hotel		Yes
Run by hotel	?	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	IKLIM SPA	
Website		
Email of contact person	MEHMET TAT	

Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel		Yes
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Spa has a separate reception		?
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Water dispenser at all spa areas		Yes
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Offer of drinks (fitness drinks)		?
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Offer of food (fruit/fitnessfood)		No
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Spa is air-conditioned		?
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Changing cabins with lockers		Yes
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Size of treatment rooms		
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Information about services by German speaking personnel		Yes
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Spa treatment by German speaking personnel		?
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## Sauna & Swimming Area

Relaxing area with sunbeds Yes  
PLEASE SELECT:  Inclusive  Price

Separate sauna for women No  
PLEASE SELECT:  ?  Price

Jacuzzi Yes  
PLEASE SELECT:  Against charge  Price

Outdoor pool in spa area No  
PLEASE SELECT:  ?  Price

Other

Sauna unisex No  
PLEASE SELECT:  ?  Price

Amount of saunas (how many?)  1

Indoor pool (water temperature at least 28°C) Yes  
PLEASE SELECT:  Inclusive  Price

Massage shower No  
PLEASE SELECT:  ?  Price

## Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes  
PLEASE SELECT:  Against charge  Price

Hot stone massage Yes  
PLEASE SELECT:  Against charge  Price

Hamam Yes  
PLEASE SELECT:  Inclusive  Price

Thalasso therapy Yes  
PLEASE SELECT:  Against charge  Price

Ayurveda therapy Yes  
PLEASE SELECT:  Against charge  Price

Manicure Yes  
PLEASE SELECT:  Against charge  Price

Hair dresser Yes  
PLEASE SELECT:  Against charge  Price

Thai massage Yes  
PLEASE SELECT:  Against charge  Price

Aroma therapy massage Yes  
PLEASE SELECT:  Against charge  Price

Steam bath Yes  
PLEASE SELECT:  Inclusive  Price

Balneo therapy Yes  
PLEASE SELECT:  Against charge  Price

Diverse facials Yes  
PLEASE SELECT:  Against charge  Price

Pedicure Yes  
PLEASE SELECT:  Against charge  Price

Other   
PLEASE SELECT:  ?  Price

## Fitness

Fitness center at the hotel				Yes	
PLEASE SELECT:	Inclusive	Price per day			
Name	SERRA FITNESS				
Website					
Email of contact person					
<b>EQUIPMENT</b>					
Treadmill				Yes	
Bicycle				Yes	
Weight bench				Yes	
Other equipment					
Fitness instructor				No	
PLEASE SELECT:	?	Price per hour			
Cooperation(s) with fitness center(s)				?	
Kind of cooperation(s)					
Fitness center close to hotel					?
PLEASE SELECT:	?	Price per day			
Name					
Website					
Email of contact person					
Distance to hotel					
Crosstrainer				Yes	
Rower machine				Yes	
Fitness courses					No
PLEASE SELECT:	?	Price per course			
Course offer					

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	Yes	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	No	Shuffleboard	No	Boccia/boules	Yes
Soccer	Yes	Water polo	No	Minigolf	Yes	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	No
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

# Local System Requirements

## Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)