

# Hotel Data Sheet

## Hotel

Name of hotel	Iti GALA
Official category	4 stars
Official post address	Arquitecto Gómez Cuesta,3 Arona 38660 S/C Tenerife
Phone	00 34 922 794513
Fax	00 34 922 796465
Email	info@hotelgala.com
Country	Spain
Area	

Year of construction	1989
Year of last big renovation	2016-2017
What was renovated?	Restaurant - Bar Hall - pool Bar
Number of buildings in total	

TYPE OF CONSTRUCTION			
Bungalows	?	Number of bungalows	
Main building	?		
Adjoining building(s)	?	Number of adjoining buildings	
Other			

Opening times	24 hours
Spoken languages reception	English, German, French, Italian, Dutch, Spanish
Spoken languages animation	English, German, French, Italian, Dutch, Spanish
Spoken languages restaurant	English, German, French, Italian, Spanish
Spoken languages concierge	English, German, French, Italian, Spanish
Currency/currencies	Euro
Time zone (difference to GMT)	GMT -1

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	No
Against charge	No
Inclusive, against commission	No

Amount (how many?)	
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Price per day	
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Amount of commission	
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Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	
Opening times of money exchange (from - till)	
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	300 m
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Distance to hotel	300 m
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## Travel Connections

Airport	Reina Sofia
Distance to airport	15 km
Taxi costs to airport	approx. 26 €

Next town	Los Cristianos
Distance to next town	2 km
Taxi costs to next town	approx. 7 €

Hotelbus/-shuttle				No
PLEASE SELECT:	?		Price	
Hotelbus/-shuttle (frequency per day)				

Airport 2	Los Rodeos
Distance to airport 2	80 km
Taxi costs to airport 2	approx. 100 €

Distance to closest bus stop	800 m
Bus costs to next town	approx. 1,45
Bus connection to next town (frequency per hour OR per day)	each 20 min

## Facilities & General Information

Distance to next supermarket	30 m
Distance to next hospital	500 m
Distance to next pharmacy	50 m
Distance to shopping area/center	
Distance to the beach	
Hotel is directly located at the beach	?
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	3
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	2
Number of buildings WITHOUT lift	
Further comments	

Kiosk/mini-market in hotel				No
Is a basic baby assortment available?				?
Napkins	?	Baby food Creme Baby dummy	?	
Baby wipes	?		?	
Baby bottle	?		?	
Other				
Souvenir shop in hotel		Yes		
Souvenir shop close to hotel		Yes	Distance to shop	100 m

Parking space			Yes
PLEASE SELECT:	Against charge	Price per day/week	
Pre-reservation available?	Yes		

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

\* Please enclose a price list if possible!

Fax service			Yes
PLEASE SELECT:	Inclusive	Price per fax	

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel				No
WHAT KIND?				
Nurse	No	Doctor	No	
German speaking	No	Infirmary/sickroom	No	
If not: WHICH language?				
Medical care close to hotel	Yes	German speaking doctor	Yes	
If not: WHICH language?				
German speaking doctor can be called if needed	Yes			

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				Yes
Gaming machines in games room				
Indoor theatre	No	Capacity		
Outdoor theatre	No	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category				
Rental of scooter	Yes	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	Restaurant (Dinner service): Gentlemen, long trouser			

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				No
Exclusive usage for hotel guests only				No

Bicycle rental at hotel				Yes
PLEASE SELECT:	Against charge	Price per day		

Bicycle rental close to the hotel				Yes
Distance	50 m			
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

## Pool & Beach

Total size of pool area	705 m
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	2		Yes	Yes	No	No		No		No			1 Heated pool = 1,20 m. 1
Relax pool (outdoor)	No			?	?	?	?		?		?			
Children's pool	Yes	1	22 cm	Yes	Yes	No	Yes		Yes		?			
Pool with separate children's area	No			?	?	?	?		?		?			
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	No			?	?	?	?		?		?			

Other pool	No	
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel				Yes
Distance	2 km			
Name	Siam Park			
Opening times per day (from - till)	www.siampark.net			
Included for hotel guests?	No			
If included: HOW OFTEN may hotel guests visit?				
Against charge	Yes			
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Against charge	Price per day	1,90 € + 12 deposit.	

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				No
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Public beach with separate section for the hotel				No
Public beach				Yes
Hotel's private beach (access only for hotel guests - no other people allowed)				No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels				Yes
PLEASE SELECT:	Against charge	Price per day		

Deposit for pool/beach towels				No
Amount of deposit				

Change of pool/beach towels				No
PLEASE SELECT:	?	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Against charge	Price per day		

Mattresses for sunbeds at beach				No
PLEASE SELECT:	?	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Against charge	Price per day		

Total length of beach section/coast (beach walks)	
Length of hotel beach	

ACCESS TO SEA	
Flatly sloping	No
Steep coast	No
Other	

Sun terrace in the hotel		Yes
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Waterfront promenade		Yes
Distance from hotel	100 m	
Length of promenade		

## Awards & Certificates *(will not be mentioned in the catalogue)*

Holidaycheck Award	Info	
Schauinsland	Info	
Zoover	Info	

# Additional Services

## General

German speaking concierge/guest relation Yes

## Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	No
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	No
Snacks on early/late departure available	No
Other	

## Internet in Public Areas

Internet corner <span>Yes</span>			
PLEASE SELECT:	Against charge	Price per hour	
Number of computers	2		

Laptop rental <span>No</span>			
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan <span>Yes</span>			
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	At the whole of the hotel		

## Child-Friendliness

Size in sqm of kidsclub	150 m
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KIDSClub provides:	
Children toilets	Yes
Children sinks	No
Large windows	No
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	Yes
Lockable cupboards	No
TV	Yes
DVD-Player	No
Sunshade in front of kidsclub	No

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	No
Wooden playground equipment	No

Baby cots				Yes
PLEASE SELECT:	Inclusive	Price per hour		

RESTAURANT			
Baby corner in the restaurant			No
Microwave	Yes	Hot chocolate	?
Milk	Yes	Water boiler	?
Bottle warmer	?	Sugar	Yes

High chairs in the restaurant			Yes
PLEASE SELECT:	Inclusive	Price	

Icecream for kids available			Yes
PLEASE SELECT:	Against charge	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	?	all season

Kids animation 8-12 years	Yes	
German speaking animateur	?	all season

Kids animation 13-17 years	No	
German speaking animateur	No	?

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service			No
PLEASE SELECT:	?	Price per hour	

Kids restaurant with small chairs and tables			No
Buffet for kids			?
PLEASE SELECT:	?	Price per day	

Early dinner				No
PLEASE SELECT:	?		Price	

Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Access to pool accessible	No
All areas reachable without stairs	Yes	Accessible bath rooms	No	Shower is wheelchair accessible	No	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	No	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	No	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	
Number of rooms (how many?) for handicapped people	
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	2
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Masca	270	200 pax	Yes	No	Yes	Yes	Yes	
Goleta	30	30 pax	No	No	Yes	Yes	Yes	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	Yes	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	Yes	Mobile Screen	Yes	TV	Yes	Wireless microphone	Yes
Other equipment							

Conference costs		Conference packages	
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## Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT:	?
Upgrade to which room type according DTH-contract?	

Sparkling wine	Yes
PLEASE SELECT:	Inclusive
Price	

Room decoration	No
PLEASE SELECT:	?
Price	

Wine	No
PLEASE SELECT:	?
Price	

Spa treatment	No
PLEASE SELECT:	?
Price	

Flowers	No
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Fruit basket	No
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	No
PLEASE SELECT:	?
Price	

Pastries	No
PLEASE SELECT:	?
Price	

Champagne	No
PLEASE SELECT:	?
Price	

Cake	No
PLEASE SELECT:	?
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	Yes		
Required documents for wedding			
Wedding packages (list services)		Price	

## Rooms

Total number of rooms	308	
Non-smoking rooms	Yes	Number of non-smoking rooms
Smoking rooms	No	Number of smoking rooms



Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	121	150		37				
Size in sqm	30	30		40				
Room type located in bungalow?	?	?		?	?	?	?	?
...or located in main building?	?	?		?	?	?	?	?
...or located in adjoining building(s)?	?	?		?	?	?	?	?
...or other								
Sea view	No	Yes		No	?	?	?	?
Side sea view	No	Yes		No	?	?	?	?
Garden view	No	No		Yes	?	?	?	?
Pool view	No	No		No	?	?	?	?
Land view	Yes	No		No	?	?	?	?
Balcony	No	No		No	?	?	?	?
Balcony is furnished	No	No		No	?	?	?	?
Terrace	No	No		Yes	?	?	?	?
Terrace is furnished	No	No		No	?	?	?	?
Balcony or terrace	Yes	Yes		No	?	?	?	?
Bathtub/WC	Yes	Yes		Yes	?	?	?	?
Shower/WC	No	No		No	?	?	?	?
Bathtub or shower/WC	No	No		No	?	?	?	?
Bath + shower/WC	No	No		No	?	?	?	?
Separate WC	No	No		No	?	?	?	?
No. of bathrooms (how many?)	1	1		1				
Hair dryer	Yes	Yes		Yes	?	?	?	?
Telephone	Yes	Yes		Yes	?	?	?	?
SAT-TV	Yes	Yes		Yes	?	?	?	?
Radio	No	No		No	?	?	?	?
Internet access	No	No		No	?	?	?	?
W-LAN	Yes	Yes		Yes	?	?	?	?
Air conditioning	Yes	Yes		Yes	?	?	?	?
Ventilator	No	No		No	?	?	?	?
Heating	No	No		No	?	?	?	?
Refrigerator	No	No		No	?	?	?	?
Minibar	Yes	Yes		Yes	?	?	?	?
Safe	Yes	Yes		Yes	?	?	?	?
No. of rooms with connecting door		6						
Carpet	No	No		No	?	?	?	?
Tiled floor	No	No		No	?	?	?	?
Wooden floor	Yes	Yes		Yes	?	?	?	?
Laminate	No	No		No	?	?	?	?
2 single beds	Yes	Yes		Yes	?	?	?	?
Queen size bed	No	No		No	?	?	?	?
King size bed	No	No		No	?	?	?	?

Double bed	No	No		No	?	?	?	?
Add. bed - original bed	No	No		No	?	?	?	?
Add. bed - sofa bed	Yes	Yes		Yes	?	?	?	?
Add. bed - rollaway bed	No	No		No	?	?	?	?
Add. bed - bunk bed	No	No		No	?	?	?	?
Separate bedroom	No	No		No	?	?	?	?
Combined living-/bedroom	No	No		No	?	?	?	?
Kitchen/kitchenette	No	No		No	?	?	?	?
Kitchen utensils	No	No		No	?	?	?	?
Kettle/tea/coffee	No	No		No	?	?	?	?
Shampoo	Yes	Yes		Yes	?	?	?	?
Lotion	?	?		?	?	?	?	?
Soap	Yes	Yes		Yes	?	?	?	?
Other		Nespresso Coffee Machine						
Room name according to DTH-contract	DZ	DZA		FZ				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Standard Room	Club Alexandre		Family Room				
	121	150		37				
	30	30		40				
	1	Yes	Yes		No	?	?	?
	1+1	Yes	Yes		No	?	?	?
	2	Yes	Yes		No	?	?	?
	2+1	Yes	Yes		No	?	?	?
	2+2	No	No		Yes	?	?	?
	2+3	No	No		No	?	?	?
	3	Yes	Yes		No	?	?	?
	3+1	No	No		No	?	?	?
	3+2	No	No		No	?	?	?
	4	No	No		No	?	?	?
	4+1	No	No		No	?	?	?
	4+2	No	No		No	?	?	?
	5	No	No		No	?	?	?
	5+1	No	No		No	?	?	?
Room name according to DTH-contract	DZ	DZA		FZ				
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
	1	?	?	?	?	?	?	?
	1+1	?	?	?	?	?	?	?
	2	?	?	?	?	?	?	?
	2+1	?	?	?	?	?	?	?
	2+2	?	?	?	?	?	?	?
	2+3	?	?	?	?	?	?	?
	3	?	?	?	?	?	?	?
	3+1	?	?	?	?	?	?	?
	3+2	?	?	?	?	?	?	?
	4	?	?	?	?	?	?	?
	4+1	?	?	?	?	?	?	?
	4+2	?	?	?	?	?	?	?
	5	?	?	?	?	?	?	?
	5+1	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

Housekeeping		Yes	
HOW OFTEN?			
Monday	Yes	Tuesday	Yes
Wednesday	Yes	Thursday	Yes
Friday	Yes	Saturday	Yes
Sunday	Yes		

Towels change		Yes	
HOW OFTEN?			
Monday	Yes	Tuesday	Yes
Wednesday	Yes	Thursday	Yes
Friday	Yes	Saturday	Yes
Sunday	Yes		

Linen change		Yes	
HOW OFTEN?			
Monday	?	Tuesday	?
Wednesday	?	Thursday	?
Friday	?	Saturday	?
Sunday	?		

W-LAN		Yes	
PLEASE SELECT:	Inclusive	Price per hour	
Internet access			
PLEASE SELECT:	?	Price per hour	No

SAT TV has these German channels	
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Air conditioning		Yes	
Controlled by hotel	No		
Individually controllable	Yes	If yes: remote control required?	?
Deposit for remote control	No	Amount of deposit	

Heating		?	
Controlled by hotel	?		
Individually controllable	?	If yes: remote control required?	?
Deposit for remote control	?	Amount of deposit	

MONTHS OF OPERATION			
January	Yes	February	Yes
March	Yes	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	Yes	December	Yes

MONTHS OF OPERATION			
January	?	February	?
March	?	April	?
May	?	June	?
July	?	August	?
September	?	October	?
November	?	December	?

Refrigerator		No	
PLEASE SELECT:	?	Price per day	

Safe		Yes	
PLEASE SELECT:	Against charge	Price per day	

Minibar filled up with drinks at arrival		Yes	
PLEASE SELECT:	Against charge	Price	

Minibar filled up regularly during the stay		Yes	
PLEASE SELECT:	Against charge	Price	

# F&B

## Boards offered in Hotel

Breakfast	Yes	Half-board	Yes
Half-board plus (drinks at meals included)	Yes	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	No
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	Yes
Ultra all inclusive (drinks included 24 hours)	No	Breakfast & dinner	No
		All inclusive	Yes
		Times all inclusive (from - till)	
		Is the all inclusive offer fully available for guests on their departure day as well?	No

## Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant	Main Restaurant		07:30-10:30	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No
			13:00 - 15:30	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes	No
			18:30 - 21:30	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes	No
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant				?	?	?	?	?	?	?	?	?	?
PLEASE SELECT:	?												
IF inclusive: how often per stay/week?													
Reservation necessary?	?												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07:30 - 10:30	Yes	No	Included in AI offer	Yes
Late-riser breakfast		?	?	Included in AI offer	?
Lunch	13:00 - 15:30	Yes	No	Included in AI offer	Yes
Coffee and cake	16:00 - 16:30	Yes	No	Included in AI offer	Yes
Dinner	18:30 - 21:30	Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream		?	?	Included in AI offer	?
Other		?	?	Included in AI offer	?

Included in other forms of board ? Which?

Included in other forms of board Yes Which? Half-board plus

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

## Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes	Bar Gala	18:00 - 24:00	PLEASE SELECT:	?
Outdoor bar	Yes	Snack Bar	10:00 - 18:00	PLEASE SELECT:	?
Pool bar	No			PLEASE SELECT:	?
Beach bar	No			PLEASE SELECT:	?
Disco bar	No			PLEASE SELECT:	?
Lobby bar	No			PLEASE SELECT:	?
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	No			PLEASE SELECT:	?

## F&B Specials

Christmas	Yes	Buffet	Yes	Menu	No
New Year's Eve	Yes	Buffet	Yes	Menu	No
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?		Every night	
Motto/theme buffet	Yes	Which themes?		Canarian/Oriental/Italian/ Vital Mediterranean/Spanish/French/International/American/Mexican	
Food for allergic persons	No	What kind?			
Diet food/low-fat-food	Yes	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

## Sports

### Tennis

Tennis court at the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		
Number of tennis courts		

Tennis lessons in the hotel		No
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		No
PLEASE SELECT:	?	Price per hour

Try-out course		No
PLEASE SELECT:	?	Price

Tennis court close to hotel		No
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of provider		
Website		

TYPE OF FLOOR	
Grass	No
Clay	No
Hard court	No
Synthetic turf	No
Sand	No
Other	

Flood light		No
PLEASE SELECT:	?	Price per hour



## Water Sports *(please enclose information material if possible)*

Water sports center in hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				

Surfing				No
PLEASE SELECT:		?	Price per hour	
Courses offered		?		
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking surfing teacher		?		

Catamaran				No
PLEASE SELECT:		?	Price per hour	
Courses offered		?		
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher		?		

Other	
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Water ski				No
PLEASE SELECT:		?	Price	

Paragliding				No
PLEASE SELECT:		?	Price	

Paddle boat				No
PLEASE SELECT:		?	Price per hour	

Other	
-------	--

Water sports center close to hotel				Yes
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				No
PLEASE SELECT:		?	Price per hour	
Courses offered		?		
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher		?		

Jetski				No
PLEASE SELECT:		?	Price	

Kayak				No
PLEASE SELECT:		?	Price per hour	

Banana boat				No
PLEASE SELECT:		?	Price per ride	

## Diving

Diving school in the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	
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Price for open water diver	
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Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

German speaking diving teacher	?
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Rental of snorkeling	?
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PLEASE SELECT:	?	Price per hour
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Shuttle	?
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PLEASE SELECT:	?	Price
----------------	---	-------

## Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

## Cycling

Bicycle rental in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?
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WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

## Golf

Golf course at the hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	Yes		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	Against charge	Price	
Name of golf course	Golf las Américas		
Website	www.golf las americas.com		
Name of provider			
Email of contact person			
Distance to hotel	2 km		

Hole	18
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

## Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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## Wellness

### General

Spa at hotel		Yes
Run by hotel	?	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	Natural SPA	
Website		
Email of contact person		

Spa close to the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel		Yes
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Spa has a separate reception		Yes
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Water dispenser at all spa areas		Yes
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Offer of drinks (fitness drinks)		Yes
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Offer of food (fruit/fitnessfood)		No
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Spa is air-conditioned		Yes
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Changing cabins with lockers		Yes
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Size of treatment rooms		
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Information about services by German speaking personnel		No
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Spa treatment by German speaking personnel		No
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## Sauna & Swimming Area

Relaxing area with sunbeds Yes  
PLEASE SELECT:  ?  Price

Separate sauna for women No  
PLEASE SELECT:  ?  Price

Jacuzzi Yes  
PLEASE SELECT:  ?  Price

Outdoor pool in spa area No  
PLEASE SELECT:  ?  Price

Other

Sauna unisex Yes  
PLEASE SELECT:  ?  Price

Amount of saunas (how many?)  2

Indoor pool (water temperature at least 28°C) Yes  
PLEASE SELECT:  Against charge  Price

Massage shower ?  
PLEASE SELECT:  ?  Price

## Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes  
PLEASE SELECT:  Against charge  Price

Hot stone massage Yes  
PLEASE SELECT:  ?  Price

Hamam No  
PLEASE SELECT:  ?  Price

Thalasso therapy No  
PLEASE SELECT:  ?  Price

Ayurveda therapy Yes  
PLEASE SELECT:  ?  Price

Manicure Yes  
PLEASE SELECT:  Against charge  Price

Hair dresser Yes  
PLEASE SELECT:  ?  Price

Thai massage No  
PLEASE SELECT:  ?  Price

Aroma therapy massage Yes  
PLEASE SELECT:  Against charge  Price

Steam bath Yes  
PLEASE SELECT:  ?  Price

Balneo therapy No  
PLEASE SELECT:  ?  Price

Diverse facials Yes  
PLEASE SELECT:  Against charge  Price

Pedicure Yes  
PLEASE SELECT:  Against charge  Price

Other   
PLEASE SELECT:  Against charge  Price

## Fitness

Fitness center at the hotel				Yes	
PLEASE SELECT:	Inclusive	Price per day			
Name					
Website					
Email of contact person					
EQUIPMENT					
Treadmill				No	
Bicycle				No	
Weight bench				No	
Other equipment					
Fitness instructor				No	
PLEASE SELECT:	?	Price per hour			
Cooperation(s) with fitness center(s)				No	
Kind of cooperation(s)					
Fitness center close to hotel					No
PLEASE SELECT:	?	Price per day			
Name					
Website					
Email of contact person					
Distance to hotel					
Crosstrainer				No	
Rower machine				No	
Fitness courses					No
PLEASE SELECT:	?	Price per course			
Course offer					

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	No	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	Yes
Soccer	No	Water polo	Yes	Minigolf	No	Archery	Yes
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

# Local System Requirements

## Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)