

Hotel Data Sheet

Hotel

Name of hotel	Primasol Cala D'Or Gardens
Official category	3***
Official post address	Sa Cova Blanca 1
Phone	971 657510
Fax	971 643598
Email	gardens@caladorgardens.com
Country	Spain
Area	Mallorca- Cala D'or

Year of construction	1988
Year of last big renovation	2014
What was renovated?	Rooms, aqua park and main areas
Number of buildings in total	10

TYPE OF CONSTRUCTION			
Bungalows	?	Number of bungalows	
Main building	?		
Adjoining building(s)	Yes	Number of adjoining buildings	10
Other			

Opening times	may till october
Spoken languages reception	German – English- Duthc-French-Italian- Spanish
Spoken languages animation	German – English-Dutch
Spoken languages restaurant	German – English- Spanish
Spoken languages concierge	German – English- Duthc-French-Italian- Spanish
Currency/currencies	Euros
Time zone (difference to GMT)	GMT + 1

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220	
Adapter for German style plug necessary	No	
Adapter for German style plug available in hotel	?	Amount (how many?)
Inclusive	?	
Against charge	?	Price per day
Inclusive, against commission	?	Amount of commission

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	Reception		
Opening times of money exchange (from - till)	24 hours		
Money exchange close to hotel	Yes	Distance to hotel	400 m
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	400 m

Travel Connections

Airport	Palma de Mallorca PMI
Distance to airport	50 km
Taxi costs to airport	65-70 euros

Next town	Cala D'Or
Distance to next town	2 km
Taxi costs to next town	6 euros

Hotelbus/-shuttle			No
PLEASE SELECT:	?	Price	
Hotelbus/-shuttle (frequency per day)			

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	

Facilities & General Information

Distance to next supermarket	400 m
Distance to next hospital	28 km – Manacor
Distance to next pharmacy	400 m
Distance to shopping area/center	400 m
Distance to the beach	150 m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	3***
Elevator/lift	No
Access to all rooms via lift	No
Number of buildings WITH lift	
Number of buildings WITHOUT lift	10
Further comments	

Kiosk/mini-market in hotel				No
Is a basic baby assortment available?				No
Napkins	No		Baby food	No
Baby wipes	No		Creme	No
Baby bottle	No		Baby dummy	No
Other				
Souvenir shop in hotel	No			
Souvenir shop close to hotel	No	Distance to shop		

Parking space			Yes
PLEASE SELECT:	Inclusive	Price per day/week	
Pre-reservation available?	No		

Laundrette/washing room with self service				No
PLEASE SELECT:	?		Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

* Please enclose a price list if possible!

Fax service			Yes
PLEASE SELECT:	Inclusive	Price per fax	

Room service			No
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel			No
WHAT KIND?			
Nurse	No	Doctor	?
German speaking	?	Infirmary/sickroom	?
If not: WHICH language?			
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				Yes
Gaming machines in games room				
Indoor theatre	Yes	Capacity	100	
Outdoor theatre	Yes	Capacity	200	

Car rental at hotel				No
Price per day, cheapest car category				
Rental of scooter	?	Price per day		

Car rental close to the hotel				Yes
Distance	400 m			
Name	Roig Renta a Car			
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	Long trousers for dinner			

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				Yes
PLEASE SELECT:	Against charge	Price per day		

Bicycle rental close to the hotel				Yes
Distance	400 m			
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	3300 m2
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	2,5	No	Yes	No	No		?		?		10:00-18:00	
Relax pool (outdoor)	?			?	?	?	?		?		?		10:00-18:00	
Children's pool	Yes	1	0,4	No	Yes	No	Yes		?		?		10:00-18:00	
Pool with separate children's area	Yes	1	0,25	No	Yes	No	No		?		?			
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	?			?	?	?	?		?		?			
Indoor pool	?			?	?	?	?		?		?			

Other pool	Yes	Splash Aqua Park
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Aqua park in the hotel				Yes
PLEASE SELECT:	Inclusive	Price adults per day		
		Price kids per day		
Opening times per day (from - till)	10:00 – 18:00			
Size of aqua park	1400 m2			
Amount of water slides	10			
Aqua park supervised by lifeguard	Yes			
Relax area with sunbeds	Yes			
Comments				

Aqua park close to the hotel				No
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?				?
If included: HOW OFTEN may hotel guests visit?				
Against charge				?
Price adults per day				
Price kids per day				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			No
PLEASE SELECT:	?	Price per day	

Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sun roofs			No
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Public beach with separate section for the hotel			No
Public beach			Yes
Hotel's private beach (access only for hotel guests - no other people allowed)			No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	?
Sand-gravel mix	?

Pool/beach towels			No
PLEASE SELECT:	?	Price per day	

Deposit for pool/beach towels			?
Amount of deposit			

Change of pool/beach towels			?
PLEASE SELECT:	?	Price per day	

Sunbeds at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	8,5

Mattresses for sunbeds at beach			No
PLEASE SELECT:	?	Price per day	

Parasols at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	8,5

Total length of beach section/coast (beach walks)	
Length of hotel beach	40 m

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	?
Other	

Sun terrace in the hotel			Yes
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Waterfront promenade			No
Distance from hotel			
Length of promenade			

Awards & Certificates *(will not be mentioned in the catalogue)*

Zoover	Info	
tripadvisor	Info	
davis urquhardt	Info	

Additional Services

General

German speaking concierge/guest relation Yes

Included Service(s) on Arrival

Welcome drink at reception	No
Luggage service	No
Bottle of water at the room	No
Fruit basket at the room	No

Snacks on early/late arrival available	No
Snacks on early/late departure available	No
Other	<input type="text"/>

Internet in Public Areas

Internet corner	<input type="text"/>			Yes
PLEASE SELECT:	Against charge	Price per hour	1 euros 10 minutes	
Number of computers	<input type="text"/>			

W-Lan Internet Access	<input type="text"/>			Yes
PLEASE SELECT:	Inclusive	Price per hour	<input type="text"/>	
Available in these areas	<input type="text"/>			

Laptop rental	<input type="text"/>			No
PLEASE SELECT:	?	Price per hour	<input type="text"/>	
Number of laptops	<input type="text"/>			

LAN Internet Access	<input type="text"/>	<input type="text"/>	<input type="text"/>
PLEASE SELECT:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of laptops	<input type="text"/>	<input type="text"/>	<input type="text"/>

Child-Friendliness

Size in sqm of kidsclub 30 sq2

KIDSClub provides:	
Children toilets	Yes
Children sinks	Yes
Large windows	No
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	No
Lockable cupboards	No
TV	No
DVD-Player	No
Sunshade in front of kidsclub	No

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	Yes
Wooden playground equipment	Yes

Baby cots				Yes
PLEASE SELECT:	Inclusive	Price per hour		

RESTAURANT			
Baby corner in the restaurant			No
Microwave	Yes	Hot chocolate	No
Milk	Yes	Water boiler	No
Bottle warmer	No	Sugar	Yes

High chairs in the restaurant				Yes
PLEASE SELECT:	Inclusive	Price		

Icecream for kids available			Yes
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur	Yes	all season

Kids animation 13-17 years	No	
German speaking animateur	No	?

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service				No
PLEASE SELECT:	?		Price per hour	

Kids restaurant with small chairs and tables			No
Buffet for kids			No
PLEASE SELECT:	?	Price per day	

Early dinner				No
PLEASE SELECT:	?		Price	

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	Yes	Barrier-free access to pool	?
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Barrier-free access to beach	?
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	Yes	Barrier-free access to restaurant	?
Elevator door width > 85 cm	?	WC reachable from the side	No	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Barrier-free access to public toilets	?		
Wheelchair accessible terraces	?			Disabled toilet in public areas	?		
Wheelchair accessible balconies	?			Passage bet.room and balcony/terrace accesible	?		
Other							

Which room-type needs to be booked for handicapped people?	Doubles rooms
Number of rooms (how many?) for handicapped people	4
Size in sqm of rooms for handicapped people	25 sq2
Room numbers of rooms for handicapped people	4101-4111-5112-5114

Conferences & Meetinas

Number of conference and meeting rooms (how many?)	0
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetinas / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs		Conference packages	
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Wedding & Honeymoon

Room upgrade	?	Price	
PLEASE SELECT:			
Upgrade to which room type according DTH-contract?			

Room decoration	?	Price	
PLEASE SELECT:			

Spa treatment	?	Price	
PLEASE SELECT:			

Massage	?	Price	
PLEASE SELECT:			

Dinner at à-la-carte restaurant	?	Price	
PLEASE SELECT:			

Champagne	?	Price	
PLEASE SELECT:			

Other			
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Honeymoon packages (list services)		Price	
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Wedding possible	?	
Required documents for wedding		
Wedding packages (list services)		Price

Sparkling wine	?	Price	
PLEASE SELECT:			

Wine	?	Price	
PLEASE SELECT:			

Flowers	?	Price	
PLEASE SELECT:			

Fruit basket	?	Price	
PLEASE SELECT:			

Pastries	?	Price	
PLEASE SELECT:			

Cake	?	Price	
PLEASE SELECT:			

Rooms

Total number of rooms	296	
Non-smoking rooms	Yes	Number of non-smoking rooms 296
Smoking rooms	No	Number of smoking rooms 0

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	282	14						
Size in sqm	21	21						
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	Yes	Yes	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	Yes	Yes	?	?	?	?	?	?
Land view	Yes	Yes	?	?	?	?	?	?
Balcony	Yes	?	?	?	?	?	?	?
Balcony is furnished	Yes	Yes	?	?	?	?	?	?
Terrace	?	Yes	?	?	?	?	?	?
Terrace is furnished	?	Yes	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC (80 units)	Yes	Yes	?	?	?	?	?	?
Shower/WC	Yes	Yes	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	Yes	Yes	?	?	?	?	?	?
Telephone	Yes	Yes	?	?	?	?	?	?
SAT-TV	Yes	Yes	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	Yes	Yes	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	Yes	Yes	?	?	?	?	?	?
Minibar	No	No	?	?	?	?	?	?
Safe	Yes	Yes	?	?	?	?	?	?
No. of rooms with connecting door	40	0						
Carpet	?	?	?	?	?	?	?	?
Tiled floor	Yes	Yes	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	Yes	?	?	?	?	?	?	?
2 single beds	Yes	Yes	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?

King size bed (50 units)	Yes	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	Yes	Yes	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	Yes	Yes	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	Yes	Yes	?	?	?	?	?	?
Other								
Room name according to DTH-contract	DZ-FUT	DZS						

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?

Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Occupancy									
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Doubles	Doubles Sup							
	Yes	Yes	?	?	?	?	?	?	
	Yes	Yes	?	?	?	?	?	?	
	Yes	Yes	?	?	?	?	?	?	
	Yes	Yes	?	?	?	?	?	?	
	Yes	Yes	?	?	?	?	?	?	
	No	No	?	?	?	?	?	?	
	Yes	Yes	?	?	?	?	?	?	
	Yes	Yes	?	?	?	?	?	?	
	No	No	?	?	?	?	?	?	
	No	No	?	?	?	?	?	?	
	No	No	?	?	?	?	?	?	
	No	No	?	?	?	?	?	?	
	Room name according to DTH-contract	DZ-FUT	DZS						
	Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
?		?	?	?	?	?	?	?	
Room name according to DTH-contract									

Facilities & Service

Housekeeping		Yes
HOW OFTEN?		
Monday	Yes	Tuesday
Wednesday	Yes	Thursday
Friday	Yes	Saturday
Sunday	Yes	

Towels change		Yes
HOW OFTEN?		
Monday	?	Tuesday
Wednesday	?	Thursday
Friday	?	Saturday
Sunday	?	

Linen change		Yes
HOW OFTEN?		
Monday	?	Tuesday
Wednesday	?	Thursday
Friday	?	Saturday
Sunday	?	

W-LAN		Yes
PLEASE SELECT:	Inclusive	Price per hour
Internet access		
PLEASE SELECT:	Inclusive	Price per hour

SAT TV has these German channels	all main ones
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Air conditioning		Yes
Controlled by hotel	Yes	
Individually controllable	Yes	If yes: remote control required?
Deposit for remote control	?	Amount of deposit

Heating		Yes
Controlled by hotel	Yes	
Individually controllable	Yes	If yes: remote control required?
Deposit for remote control	?	Amount of deposit

MONTHS OF OPERATION		
January	?	February
March	?	April
May	Yes	June
July	Yes	August
September	Yes	October
November	?	December

MONTHS OF OPERATION		
January	?	February
March	?	April
May	?	June
July	?	August
September	?	October
November	?	December

Refrigerator		Yes
PLEASE SELECT:	Inclusive	Price per day
empty		

Safe		Yes
PLEASE SELECT:	Against charge	Price per day
19 x week		

Minibar filled up with drinks at arrival		No
PLEASE SELECT:	?	Price

Minibar filled up regularly during the stay		No
PLEASE SELECT:	?	Price

F&B

Boards offered in Hotel

Breakfast	Yes	Half-board	Yes
Half-board plus (drinks at meals included)	Yes	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	All inclusive	?
		Times all inclusive (from - till)	10.00 till 23.00
		Is the all inclusive offer fully available for guests on their departure day as well?	No

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant	no name	mediterranean	07.30-10:30	Yes	Yes	Yes	Yes	Yes	?	?	?	Yes	?
			12:30-15:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
			18:30-21:00	Yes	Yes	Yes	?	Yes	?	?	?	Yes	?
Separate kids restaurant	No			?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Yes		10:30- 12:00	Yes	?	?	?	?	?	?	?	Yes	?
			15:30-18:00	Yes	?	?	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	np			?	?	?							
PLEASE SELECT:	?												
IF inclusive: how often per stay/week?													
Reservation necessary?	?												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	08:00-10:00	Yes	?	Included in AI offer	Yes
Late-riser breakfast		?	?	Included in AI offer	?
Lunch	12:00-14:00	Yes	?	Included in AI offer	Yes
Coffee and cake		?	?	Included in AI offer	?
Dinner	18:30-21:00	Yes	?	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream	10:00 – 18:00	?	?	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	

Meals are operated in different shifts	?	PLEASE SELECT:	?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes	No name	10:00 till 24:00	PLEASE SELECT:	Included in AI offer
Outdoor bar	No			PLEASE SELECT:	?
Pool bar	Yes	Aqua Park	10:00 till 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	No			PLEASE SELECT:	?
Disco bar	No			PLEASE SELECT:	?
Lobby bar	No			PLEASE SELECT:	?
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	?			PLEASE SELECT:	?

F&B Specials

Christmas	?	Buffet	?	Menu	?
New Year's Eve	?	Buffet	?	Menu	?
Manager's cocktail	?	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	?	What kind?			
Diet food/low-fat-food	?	What kind?			
Other					
Water bottles given out at the bar	?	Amount per day (how many?)			

Beverades included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

Sports

Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Inclusive	Price
Name of contact person		
Email of contact person		
Number of tennis courts		

Tennis court close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR

Grass	?
Clay	?
Hard court	Yes
Synthetic turf	?
Sand	?
Other	

Tennis lessons in the hotel		No
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		Yes
PLEASE SELECT:	Inclusive	Price per hour

Try-out course		No
PLEASE SELECT:	?	Price

Flood light		?
PLEASE SELECT:	?	Price per hour

Water Sports *(please enclose information material if possible)*

Water sports center in hotel				No
Run by hotel		?	Run by local provider	?
PLEASE SELECT:	?	Price		
Name of contact person				
Email of contact person				

Surfing				No
PLEASE SELECT:	?	Price per hour		
Courses offered				?
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking surfing teacher				?

Catamaran				No
PLEASE SELECT:	?	Price per hour		
Courses offered				?
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking catamaran teacher				?

Other				
-------	--	--	--	--

Water ski				No
PLEASE SELECT:	?	Price		

Paragliding				No
PLEASE SELECT:	?	Price		

Paddle boat				No
PLEASE SELECT:	?	Price per hour		

Other				
-------	--	--	--	--

Water sports center close to hotel				No
Run by hotel		?	Run by local provider	?
PLEASE SELECT:	?	Price		
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				No
PLEASE SELECT:	?	Price per hour		
Courses offered				?
PLEASE SELECT:	?	Price for basic course		
Certification/license of courses				
German speaking kitesurfing teacher				?

Jetski				?
PLEASE SELECT:	?	Price		

Kayak				?
PLEASE SELECT:	?	Price per hour		

Banana boat				?
PLEASE SELECT:	?	Price per ride		

Divina

Diving school in the hotel			No
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of diving center			
Opening times per day (from - till)			
Name of contact person			
Email of contact person			

Certification/license of courses	
----------------------------------	--

Price for open water diver	
----------------------------	--

Hotel's private reef	No
----------------------	----

Special diving packages	No
-------------------------	----

Diving school close to hotel			Yes
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	?	Price	
Name of diving center			
Opening times per day (from - till)			
Email of contact person			
Distance to hotel	4 km		

German speaking diving teacher	?
--------------------------------	---

Rental of snorkeling	?
PLEASE SELECT:	?
Price per hour	

Shuttle	?
PLEASE SELECT:	?
Price	

Horseback Riding

Provider in the hotel			No
PLEASE SELECT:	?	Price per hour	
Name of provider			
Website			
Name of contact person			

Provider close to hotel			No
PLEASE SELECT:	?	Price per hour	
Name of provider			
Website			
Email of contact person			
Distance to hotel			

Cyclina

Bicycle rental in the hotel			No
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price per day	
Name of provider			
Website			
Name of contact person			

Cycling rental close to hotel			Yes
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	?	Price per day	
Name of provider			
Website			
Email of contact person			
Distance to hotel	400 m		

Bicycle storage room	Yes
----------------------	-----

WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

Golf

Golf course at the hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	Yes		
Run by hotel	?	Run by local provider	Yes
PLEASE SELECT:	?	Price	
Name of golf course	Vall d'Or		
Website			
Name of provider			
Email of contact person			
Distance to hotel	10 km		

Hole	18
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Other special offers	

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
----------------------	--

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel	?
---	---

Wellness

General

Spa at hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		

Spa close to the hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	CC Es Talaial	
Website		
Email of contact person		
Distance to hotel	500 m	

Quiet location within hotel	?
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Spa has a separate reception	Yes
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Water dispenser at all spa areas	?
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Offer of drinks (fitness drinks)	Yes
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Offer of food (fruit/fitnessfood)	?
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Spa is air-conditioned	No
------------------------	----

Changing cabins with lockers	?
------------------------------	---

Size of treatment rooms	
-------------------------	--

Information about services by German speaking personnel	?
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Spa treatment by German speaking personnel	Yes
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Sauna & Swimming Area

Relaxing area with sunbeds Yes
PLEASE SELECT: Inclusive Price

Separate sauna for women ?
PLEASE SELECT: ? Price

Jacuzzi ?
PLEASE SELECT: ? Price

Outdoor pool in spa area ?
PLEASE SELECT: ? Price

Other

Sauna unisex ?
PLEASE SELECT: ? Price

Amount of saunas (how many?)

Indoor pool (water temperature at least 28°C) ?
PLEASE SELECT: ? Price

Massage shower ?
PLEASE SELECT: ? Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage ?
PLEASE SELECT: ? Price

Hot stone massage ?
PLEASE SELECT: ? Price

Hamam ?
PLEASE SELECT: ? Price

Thalasso therapy ?
PLEASE SELECT: ? Price

Ayurveda therapy ?
PLEASE SELECT: ? Price

Manicure ?
PLEASE SELECT: ? Price

Hair dresser ?
PLEASE SELECT: ? Price

Thai massage ?
PLEASE SELECT: ? Price

Aroma therapy massage ?
PLEASE SELECT: ? Price

Steam bath ?
PLEASE SELECT: ? Price

Balneo therapy ?
PLEASE SELECT: ? Price

Diverse facials ?
PLEASE SELECT: ? Price

Pedicure ?
PLEASE SELECT: ? Price

Other
PLEASE SELECT: ? Price

Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Inclusive	Price per day		
Name				
Website				
Email of contact person				

EQUIPMENT			
Treadmill		Yes	
Bicycle		Yes	
Weight bench		Yes	
Other equipment			

Fitness instructor				No
PLEASE SELECT:	?	Price per hour		
Cooperation(s) with fitness center(s)		No		
Kind of cooperation(s)				

Fitness center close to hotel				Yes
PLEASE SELECT:	Against charge	Price per day	5 euros	
Name		CC Es Talaial		
Website				
Email of contact person				
Distance to hotel		500 m		

Crosstrainer		?
Rower machine		?

Fitness courses				?
PLEASE SELECT:	?	Price per course		
Course offer				

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	No	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	Yes
Soccer	Yes	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	Yes	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

HOTEC

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

WINDOWS XP

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

WINDOWS XP