

Hotel Data Sheet

Hotel

Name of hotel	Galosol
Official category	4 Stars
Official post address	Rua D. Francisco Santana
Phone	+351291930930
Fax	3,51292E+11
Email	info@galoresort.com
Country	Portugal
Area	Madeira - Caniço de Baixo

Year of construction	1990
Year of last big renovation	2011
What was renovated?	rooms in mainbuilding where renovated and received air c
Number of buildings in total	2

TYPE OF CONSTRUCTION

Bungalows	No	Number of bungalows	0
Main building	Yes		
Adjoining building(s)	Yes	Number of adjoining buildings	1
Other			

Opening times	24h
Spoken languages reception	english, german, portuguese, french, spanish
Spoken languages animation	portuguese / english
Spoken languages restaurant	english, german, portuguese, french, spanish
Spoken languages concierge	
Currency/currencies	€
Time zone (difference to GMT)	Winter 0 / Summer +1

PAYMENT METHODS

Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220		
Adapter for German style plug necessary	No		
Adapter for German style plug available in hotel	No	Amount (how many?)	
Inclusive	No		
Against charge	No	Price per day	
Inclusive, against commission	No	Amount of commission	

Money exchange in the hotel	No		
Location of money exchange (e.g. reception)			
Opening times of money exchange (from - till)			
Money exchange close to hotel	No	Distance to hotel	
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	200 m

Travel Connections

Airport	Cristiano Ronaldo Airport
Distance to airport	13 km
Taxi costs to airport	25 €

Next town	Caniço
Distance to next town	2 km
Taxi costs to next town	5 €

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	200 m
Bus costs to next town	2 €
Bus connection to next town (frequency per hour OR per day)	24 x day weekdays

Hotelbus/-shuttle		No
PLEASE SELECT:	?	Price
Hotelbus/-shuttle (frequency per day)		

Facilities & General Information

Distance to next supermarket	200 m
Distance to next hospital	15 km
Distance to next pharmacy	2 km
Distance to shopping area/center	2 km
Distance to the beach	200 m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	4
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	1
Further comments	

Kiosk/mini-market in hotel	No		
Is a basic baby assortment available?	No		
Napkins	No	Baby food	No
Baby wipes	No	Creme	No
Baby bottle	No	Baby dummy	No
Other			
Souvenir shop in hotel	No		
Souvenir shop close to hotel	No	Distance to shop	

Parking space		Yes
PLEASE SELECT:	Inclusive	Price per day/week
Pre-reservation available?	No	

Games room		No
Gaming machines in games room		
Indoor theatre	No	Capacity
Outdoor theatre	No	Capacity

Car rental at hotel		Yes
Price per day, cheapest car category	49 / Rent a car not in Hotel but they bring cars to hotel	
Rental of scooter	No	Price per day

Car rental close to the hotel		No
Distance		
Name		
Website		

Dress code in hotel		No
If existing: WHICH dress code?		

Laundrette/washing room with self service		No
PLEASE SELECT:	?	Price per wash

Laundry service*		Yes
PLEASE SELECT:	Against charge	Price per trousers
		5 €
		Price per shirt
		4 €

* Please enclose a price list if possible!

Fax service		Yes
PLEASE SELECT:	Against charge	Price per fax
		0.25€ per pa

Room service		Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)
		5 €
Availability of room service (HH:MM - HH:MM)	07:00 - 22:00	

Medical care in the hotel		No
WHAT KIND?		
Nurse	No	Doctor
German speaking	No	Infirmary/sickroom
If not: WHICH language?		
Medical care close to hotel	Yes	German speaking doctor
If not: WHICH language?	english / portuguese	
German speaking doctor can be called if needed	No	

Nightclub/disco in hotel		No
Opening hours (from - till)		
Opening days		

Discotheque at the beach		No
Opening hours (from - till)		
Opening days		
Owned by hotel	No	
Exclusive usage for hotel guests only	No	

Bicycle rental at hotel		No
PLEASE SELECT:	?	Price per day

Bicycle rental close to the hotel		Yes
Distance	50 m	
Name	Lokoloko	
Website	www.lokoloko.com	

Pets are allowed		No
PLEASE SELECT:	?	Price
If allowed: WHICH pets?		

Pool & Beach

Total size of pool area (Information below)

		(how many)	(in metres)	heat-able	feet water	alt water	water slide	water slide	ONLY- water	men's water	ONLY- water	It's water	hours (HH:MM - s)	(e.g. other pool attracti
Active pool (outdoor)	No			No	No	No	No		No		No			
Relax pool (outdoor)	Yes	1	1.35	No	Yes	No	No		No		No			Galosol Pool
Relax pool (outdoor)	Yes	1	1.3	No	No	Yes	No		No		No			Galomar Pool
Children's pool	No			No	No	No	No		No		No			
Pool with separate children's area	Yes	1	0.43	No	Yes	No	No		No		No			Galosol Pool
Olympic size pool 50 m	No			No	No	No	No		No		No			
Half olympic pool 25 m	No			No	No	No	No		No		No			
Indoor pool	Yes	1	1.35	Yes	Yes	No	No		No		No			Galosol Pool

Other pool Yes sea water pool and at the beach access

Aqua park in the hotel	No
PLEASE SELECT:	?
Price adults per day	
Price kids per day	
Opening times per day (from - till)	(Information below)
Size of aqua park	
Amount of water slides	
Aqua park supervised by lifeguard	?
Relax area with sunbeds	?
Comments	

Aqua park close to the hotel	Yes
Distance	7 km
Name	Aquaparque
Opening times per day (from - till)	9 am to 6 pm only in summer
Included for hotel guests?	No
If included: HOW OFTEN may hotel guests visit	
Against charge	Yes
Price adults per day	10€
Price kids per day	8€

Sunbeds at the pool Yes

PLEASE SELECT: Inclusive Price per day

Sunbeds at the beach Yes

PLEASE SELECT: Inclusive Price per day

Mattresses for sunbeds at the pool No

PLEASE SELECT: ? Price per day

Mattresses for sunbeds at beach No

PLEASE SELECT: ? Price per day

Parasols at the pool No

PLEASE SELECT: Inclusive Price per day

Parasols at the beach Yes

PLEASE SELECT: Inclusive Price per day

Sun roofs Yes

Public beach with separate section for the hotel No

Public beach No

Hotel's private beach (access only for hotel guests - no other people allowed) No

Hotel's private beach with acces to the public Yes

Total length of beach section/coast (beach wall) 795 m2 (+-)

Length of hotel beach 795 m2 (+-)

TYPE OF BEACH

Sandy beach No

Gravel beach No

Sand-gravel mix No

cemented beach

ACCESS TO SEA

Flatly sloping No

Steep coast No

Other cemented / steel stairs

Pool/beach towels Yes

PLEASE SELECT: Inclusive Price per day

Sun terrace in the hotel Yes

Waterfront promenade Yes

Deposit for pool/beach towels	Yes
Amount of deposit	20€

Distance from hotel	400 m
Length of promenade	800 m

Change of pool/beach towels				Yes
PLEASE SELECT:	Against charge		Price per day	1€

Total size of pool area - Outdoor Galos	pool Area - 500 m2 (+-)
Total size of pool area - Outdoor Galom	550 m2 (+-)
Total size of pool area - Indoor Galoso	100 m2 (+-)

g times per day (from - till) - Outdoor C	Summer - 9h - 19h
	Winter - 9h - 18h
g times per day (from - till) - Outdoor C	Summer - 9h - 19h
	Winter - 9h - 18h
	Monday to Friday - 7h - 22h
ng times per day (from - till) - indoor C	Saturday and Sunday - 9h - 21h

Awards & Certificates (will not be mentioned in the catalogue)

Holiday check	Info	
TUI Umwelt	Info	
Green Key	Info	
Travel Life	Info	
Tripadvisor	Info	
Schauinsland	Info	
Fit Reisen	Info	
Booking	Info	
ECARF	Info	

Additional Services

General

German speaking concierge/guest relation	Yes
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Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	No
Bottle of water at the room foc	No
Fruit basket at the room	No

Snacks on early/late arrival available	No
Snacks on early/late departure available	No
Other	

Internet in Public Areas

Internet corner				Yes
PLEASE SELECT:	Inclusive	Price per hour		
Number of computers				

W-Lan				Yes
PLEASE SELECT:	Inclusive	Price per hour		
Available in these areas	rooms and public areas			

Laptop rental				No
PLEASE SELECT:	?	Price per hour		
Number of laptops				

Child-Friendliness

Size in sqm of kidsclub	
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KIDSClub provides:	
Children toilets	No
Children sinks	No
Large windows	No
Chairs for children	No
Tables for children	No
Large relaxation area with mattresses	?
Lockable cupboards	No
TV	No
DVD-Player	No
Sunshade in front of kidsclub	No

Child care for children below 4 years	No
Info	

Children's playground	No
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	No
Wooden playground equipment	No

Baby cots	No
PLEASE SELECT:	?
Price per hour	

RESTAURANT	
Baby corner in the restaurant	No
Microwave	No
Milk	No
Bottle warmer	No
Hot chocolate	No
Water boiler	No
Sugar	No

High chairs in the restaurant	Yes
PLEASE SELECT:	Inclusive
Price	

Icecream for kids available	No
PLEASE SELECT:	?
Price	

Kids animation 4-7 years	No
German speaking animateur	No

Kids animation 8-12 years	No
German speaking animateur	No

Kids animation 13-17 years	No
German speaking animateur	No

Baby monitor (babyphone) rental	No
PLEASE SELECT:	?
Price per day	

Babysitter service	?
PLEASE SELECT:	?
Price per hour	

Kids restaurant with small chairs and tables	No
Buffet for kids	No
PLEASE SELECT:	?
Price per day	

Early dinner	No
PLEASE SELECT:	?
Price	

Other	
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Accessibility for Persons with Impairments (bookable at special request)

Hotel is wheelchair accessible	No
All areas reachable without stairs	No

All room doors widths > 85 cm	No
Accessible bath rooms	No

Shower is accessible	Yes
Shower is wheelchair accessible	Yes

Access to pool accessible	No
Access to beach accessible	No

Door width > 85 cm (public areas)	No	Space in front of WC at least 1,20 m	No	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	No	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	No	Access to public toilets accessible	No		
Other							

Which room-type needs to be booked for handicapped people?	side sea view
Number of rooms (how many?) for handicapped people	1
Size in sqm of rooms for handicapped people	35
Room numbers of rooms for handicapped people	4509

Conferences & Meetings

Number of conference and meeting rooms (how many?)	2
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Sala Atlantico	274	60-180	Yes	Yes	Yes	Yes	Yes	
Sala Desertas	108	34-50	Yes	Yes	Yes	Yes	Yes	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	No	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	Yes	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	No	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	No	TV	Yes	Wireless microphone	No
Other equipment							

Conference costs		Conference packages	
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Wedding & Honeymoon

Room upgrade	No	Sparkling wine	Yes
PLEASE SELECT: ?	Price	PLEASE SELECT: Inclusive	Price
Upgrade to which room type according DTH-contract?			

Room decoration	Yes	Wine	Yes
PLEASE SELECT: Against charge	Price around 10€	PLEASE SELECT: Against charge	Price from 15€

Spa treatment	No	Flowers	Yes
PLEASE SELECT: Against charge	Price	PLEASE SELECT: Against charge	Price from 15€

Massage	Yes	Fruit basket	Yes
PLEASE SELECT: Against charge	Price from 50€	PLEASE SELECT: Against charge	Price 8 €

Dinner at à-la-carte restaurant	Yes	Pastries	No
PLEASE SELECT: Against charge	Price 70 €	PLEASE SELECT: ?	Price

Champagne			Yes
PLEASE SELECT:	Against charge	Price	from 50€

Cake			Yes
PLEASE SELECT:	Against charge	Price	from 10€

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No	
Required documents for wedding		
Wedding packages (list services)		
	Price	

Rooms

Total number of rooms	125
Non-smoking rooms	Yes
Smoking rooms	Yes
Number of non-smoking rooms	75
Number of smoking rooms	50

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
	Garden View	Side Sea View	Studio	Sea View	Suite	Master		
Number	21	13	4	80	5	2		
Size in sqm	28 - 35	28-35	32	28-35	68-74	146		
Room type located in bungalow?	No	No	No	No	No	No	?	?
...or located in main building?	Yes	Yes	No	Yes	Yes	Yes	?	?
...or located in adjoining building(s)?	Yes	Yes	Yes	Yes	Yes	No	?	?
...or other								
Sea view	No	No	No	Yes	Yes	Yes	?	?
Side sea view	No	Yes	No	No	Yes	No	?	?
Garden view	Yes	No	Yes	No	No	No	?	?
Pool view	No	No	No	Yes	No	Yes	?	?
Land view	Yes	Yes	Yes	No	Yes	No	?	?
Balcony	No	No	Yes	No	No	No	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	Yes	No	?	?
Terrace	No	No	No	No	No	Yes	?	?
Terrace is furnished	Yes	Yes	No	Yes	Yes	Yes	?	?
Balcony or terrace	Yes	Yes	No	Yes	Yes	No	?	?
Bathtub/WC	No	No	No	No	No	No	?	?
Shower/WC	Yes	Yes	Yes	Yes	No	No	?	?
Bathtub or shower/WC	No	No	No	No	Yes	No	?	?
Bath + shower/WC	No	No	No	No	No	Yes	?	?
Separate WC	No	No	No	No	No	Yes	?	?
No. of bathrooms (how many?)	1	1	1	1	1			
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Radio	No	No	No	No	No	No	?	?
Internet access	No	No	No	No	No	No	?	?
W-LAN	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	?	?

Ventilator	No	No	No	No	No	No	?	?
Heating	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Refrigerator	No	No	No	No	No	Yes	?	?
Minibar	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Safe	Yes	Yes	Yes	Yes	Yes	Yes	?	?
No. of rooms with connecting door	2	0	0	4	0	0		
Carpet	No	No	No	No	No	Yes	?	?
Tiled floor	Yes	Yes	Yes	Yes	Yes	No	?	?
Wooden floor	No	No	No	Yes	No	No	?	?
Laminate	Yes	Yes	No	Yes	Yes	Yes	?	?
2 single beds	Yes	Yes	Yes	Yes	No	Yes	?	?
Queen size bed	No	No	No	No	No	No	?	?
King size bed	No	No	No	No	Yes	Yes	?	?
Double bed	Yes	Yes	Yes	Yes	No	Yes	?	?
Add. bed - original bed	No	No	No	No	No	No	?	?
Add. bed - sofa bed	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Add. bed - rollaway bed	No	No	No	No	No	No	?	?
Add. bed - bunk bed	No	No	No	No	No	No	?	?
Separate bedroom	No	No	No	No	Yes	Yes	?	?
Combined living-/bedroom	Yes	Yes	Yes	Yes	No	No	?	?
Kitchen/kitchenette	No	No	Yes	No	No	Yes	?	?
Kitchen utensils	No	No	Yes	No	No	Yes	?	?
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Lotion	No	Yes	No	No	No	No	?	?
Soap	Yes	Yes	Yes	Yes	Yes	Yes	?	?
Other								
Room name according to DTH-contract	DZ / DA	DZL/DAL	ST2	DZM / DAM	SUM	SUA		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?

Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Garden View	Side Sea View	Studio	Sea View	Suite	Master		
Number	21	13	4	80	5	2		
Size in sqm	28 - 35	28-35	32	28-35	68-74	146		
1	Yes	Yes	Yes	Yes	Yes	Yes	?	?
1+1	Yes	Yes	Yes	Yes	Yes	Yes	?	?

2	Yes	Yes	Yes	Yes	Yes	Yes	?	?
2+1	Yes	Yes	Yes	Yes	Yes	Yes	?	?
2+2	No	No	No	No	Yes	Yes	?	?
2+3	No	No	No	No	No	Yes	?	?
3	Yes	Yes	No	Yes	Yes	Yes	?	?
3+1	No	No	No	No	No	Yes	?	?
3+2	No	No	No	No	No	Yes	?	?
4	No	No	No	No	No	Yes	?	?
4+1	No	No	No	No	No	Yes	?	?
4+2	No	No	No	No	No	Yes	?	?
5	No	No	No	No	No	No	?	?
5+1	No	No	No	No	No	No	?	?
Room name according to DTH-contract	DZ / DA	DZL/DAL	ST2	DZM / DAM	SUM	SUA		

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping	Yes
HOW OFTEN?	
Monday	Yes
Wednesday	Yes
Friday	Yes
Sunday	Yes
Tuesday	Yes
Thursday	Yes
Saturday	Yes

Linen change	Yes
HOW OFTEN?	every 7 nights
Monday	Yes
Tuesday	Yes

Towels change	Yes
HOW OFTEN?	
Monday	Yes
Wednesday	Yes
Friday	Yes
Sunday	Yes
Tuesday	Yes
Thursday	Yes
Saturday	Yes

W-LAN				Yes
PLEASE SELECT:	Inclusive		Price per hour	

Wednesday	Yes
Friday	Yes
Sunday	Yes

Thursday	Yes
Saturday	Yes

Internet access			No
PLEASE SELECT:	?	Price per hour	

SAT TV has these German channels	ZDF, ARD, RTL, PRO7, SAT 1
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Air conditioning		Yes	
Controlled by hotel	Yes	Central Air Condition	
Individually controllable	No		
Deposit for remote control	No		
		If yes: remote control required?	No
		Amount of deposit	

Heating		Yes	
Controlled by hotel	Yes	Central Air Condition	
Individually controllable	No	If yes: remote control required?	No
Deposit for remote control	No	Amount of deposit	

MONTHS OF OPERATION	
January	No
March	No
May	Yes
July	Yes
September	Yes
November	Yes

February	No
April	Yes
June	Yes
August	Yes
October	Yes
December	No

MONTHS OF OPERATION	
January	Yes
March	Yes
May	No
July	No
September	No
November	No

February	Yes
April	No
June	No
August	No
October	No
December	Yes

Refrigerator			No
PLEASE SELECT:	Inclusive	Price per day	

Safe			Yes
PLEASE SELECT:	Inclusive	Price per day	

Minibar filled up with drinks at arrival			Yes
PLEASE SELECT:	Against charge	Price	

Minibar filled up regularly during the stay			Yes
PLEASE SELECT:	Against charge	Price	

F&B

Boards offered in Hotel

Breakfast	Yes
Half-board plus (drinks at meals included)	Yes
Full board	No
Full board plus (drinks at meals included)	No
Ultra all inclusive (drinks included 24 hours)	No

Half-board			Yes
HALF-BOARD INCLUDES:			
Breakfast & lunch	No	Breakfast & dinner	Yes
Breakfast & lunch or dinner (guests can choose)	No		
All inclusive			No
Times all inclusive (from - till)			
Is the all inclusive offer fully available for guests on their departure day as well?			No

Restaurants

RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD												
Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive

Main restaurant	Ondamar	Mediterranean	07:30 - 10:30	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
			winter: 18:00 - 20:30	?	?	?	?	?	?	?	?	?	?
			summer 18:30 - 21:00	?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Poolbar		10:00 - 22:00	Yes	Yes	Yes	No	No	No	No	No	No	No
			Snacks till 17:30	?	?	?	?	?	?	?	?	?	?
	Capoeira		12:00 - 23:00	Yes	Yes	Yes	No	No	No	No	No	No	No
A-la-carte restaurant	Pizzeria	Italian	12:00-15:00/18:00-21:00	Yes	Yes	Yes							
A-la-carte restaurant	Atlantis	Fish	11:30 - 21:30	Yes	Yes	Yes							
PLEASE SELECT:	Against charge												
IF inclusive: how often per stay/week?	upon availability	client receives voucher of 16€ per person if half board is booked in advance and can discount on meals											
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07:30 - 10:30	Yes	No	Included in AI offer	No
Late-riser breakfast		No	No	Included in AI offer	No
Lunch	12:00 - 15:00	No	Yes	Included in AI offer	No
Coffee and cake	10:00 - 23:00	No	Yes	Included in AI offer	No
Dinner	18:00 - 20:30	Yes	No	Included in AI offer	No
Late night snack		No	No	Included in AI offer	No
Icecream	10:00 - 22:00	No	Yes	Included in AI offer	No
Other		No	No	Included in AI offer	No

Included in other forms of board

Which?

Included in other forms of board

Which?

Included in other forms of board

Which?

Included in other forms of board

Which?

Included in other forms of board

Which?

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	No			PLEASE SELECT:	?
Outdoor bar	No			PLEASE SELECT:	?
Pool bar	Yes	Pool Bar	10:00 - 22:00	PLEASE SELECT:	Against Charge
Beach bar	No			PLEASE SELECT:	?
Disco bar	No			PLEASE SELECT:	?
Lobby bar	No			PLEASE SELECT:	?
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	Yes	Capoeira Lounge	10:30 - 01:00	PLEASE SELECT:	Against Charge

F&B Specials

Christmas	Yes	Buffet	No	Menu	Yes
New Year's Eve	Yes	Buffet	No	Menu	Yes
Manager's cocktail	Yes	How often?			
Showcoking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	Yes	What kind?			
Diet food/low-fat-food	Yes	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	No	Fruit juice	No	Local alcoholic drinks	No	Wine	No
Tea	No	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	No	Water	No	Cocktails	No	Beer	No
Long drinks	No						
Other							

Sports

Tennis

Tennis court at the hotel	No	Tennis court close to hotel	No
Run by hotel	No	Run by hotel	?
PLEASE SELECT:	?	PLEASE SELECT:	?
Name of contact person		Name of provider	
Email of contact person		Website	
Number of tennis courts			

Tennis lessons in the hotel	No	TYPE OF FLOOR
PLEASE SELECT:	?	Grass
Price per hour		Clay
		Hard court
		Synthetic turf
		Sand
		Other

Racket/tennis ball rental	No	Flood light	?
PLEASE SELECT:	?	PLEASE SELECT:	?
Price per hour		Price per hour	

Try-out course	No	Flood light	?
PLEASE SELECT:	?	PLEASE SELECT:	?
Price		Price per hour	

Water Sports *(please enclose information material if possible)*

Water sports center close to hotel	Yes	Water sports center close to hotel	No
Run by hotel	?	Run by hotel	?
Run by local provider	?	Run by local provider	?

PLEASE SELECT:	?	Price	
Name of contact person			
Email of contact person			

Surfing	Yes
PLEASE SELECT:	Against charge
Price per hour	60€
Courses offered	No
PLEASE SELECT:	?
Price for basic course	
Certification/license of courses	
German speaking surfing teacher	No

Catamaran	Yes
PLEASE SELECT:	Against charge
Price per hour	30€
Courses offered	No
PLEASE SELECT:	?
Price for basic course	
Certification/license of courses	
German speaking catamaran teacher	No

Other	Windsurf 60€
-------	--------------

Water ski	No
PLEASE SELECT:	?
Price	

Paragliding	Yes
PLEASE SELECT:	Against charge
Price	85€ +25€ pick up

Paddle boat	No
PLEASE SELECT:	Against charge
Price per hour	

Other	Canyoning 60€
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Other	Stand Up Paddle 40€
-------	---------------------

Diving

Diving school in the hotel	Yes
Run by hotel	?
Run by local provider	Yes
PLEASE SELECT:	Against charge
Price	
Name of diving center	Manta Diving Madeira
Opening times per day (from - till)	9:00 h - 17:00 h
Name of contact person	Stefan Maier
Email of contact person	stefan@mantadiving.com

Certification/license of courses	ISO Certificate
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Price for open water diver	420,-€
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Hotel's private reef	Yes
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Special diving packages	Yes
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PLEASE SELECT:	?	Price	
Name of water sports center			
Website			
Email of contact person			
Distance to hotel			

Kitesurfing	No
PLEASE SELECT:	?
Price per hour	
Courses offered	No
PLEASE SELECT:	?
Price for basic course	
Certification/license of courses	
German speaking kitesurfing teacher	?

Jetski	No
PLEASE SELECT:	?
Price	

Kayak	Yes
PLEASE SELECT:	Against charge
Price per hour	35€

Banana boat	No
PLEASE SELECT:	?
Price per ride	

Diving school close to hotel	No
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Price	
Name of diving center	
Opening times per day (from - till)	
Email of contact person	
Distance to hotel	

German speaking diving teacher	Yes
--------------------------------	-----

Rental of snorkeling	Yes
PLEASE SELECT:	Against charge
Price per hour	

Shuttle	No
PLEASE SELECT:	?
Price	

Horseback Riding

Provider in the hotel				Yes
PLEASE SELECT:	Against charge	Price per hour	90€ + 10€ pick up	
Name of provider	Lokoloko			
Website	http://www.lokolokomadeira.com/en/			
Name of contact person	Roos Kuipers			

Provider close to hotel				?
PLEASE SELECT:	?	Price per hour		
Name of provider				
Website				
Email of contact person				
Distance to hotel				

Cycling

Bicycle rental in the hotel				Yes
Run by hotel	No	Run by local provider	Yes	
PLEASE SELECT:	Against charge	Price per day	20€	
Name of provider	Lokoloko			
Website	http://www.lokolokomadeira.com/en/			
Name of contact person	Roos Kuipers			

Cycling rental close to hotel				Yes
Run by hotel	?	Run by local provider	?	
PLEASE SELECT:	?	Price per day	45€	
Name of provider	Lokoloko			
Website	http://www.lokolokomadeira.com/en/			
Email of contact person	info.lokoloko.madeira@gmail.com			
Distance to hotel	19 meters			

Bicycle storage room	No
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Other bicycle storage	No
What kind?	

WHAT BIKES ARE AVAILABLE?	
Racing bikes	No
Brand	

Bikes for kids	No
Brand	

Mountain bikes	Yes
Brand	RADON ZR TEAM, RADON SLIDE , RADON SWOOP

Support wheels available	No
--------------------------	----

Golf

Golf course at the hotel				No
Run by hotel	?	Run by local provider	?	
PLEASE SELECT:	?	Price		
Name of golf course				
Website				
Name of provider				
Email of contact person				

Golf course close to hotel				Yes
Run by hotel	No	Run by local provider	Yes	
PLEASE SELECT:	Against charge	Price	88€	
Name of golf course	Santo da Serra Golf			
Website	www.santodaserragolf.com			
Name of provider				
Email of contact person	reservations@santodaserragolf.com			
Distance to hotel	20 km			

Hole	
Par	

Hole	18
Par	

Greenfee	?
Amount	

Greenfee	Yes
Amount	88€ per greenfee

Driving range	?
PLEASE SELECT:	?
Price	

Driving range	?
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel				Yes
Run by hotel	No	Run by local provider	Yes	

Golf course close to hotel				?
Run by hotel	?	Run by local provider	?	

PLEASE SELECT:	Against charge	Price	
Name of golf course	Palheiro Golf		
Website	www.palheironatureestate.com/pt/palheiro-golf.html		
Name of provider			
Email of contact person	reservations.golf@palheiroestate.com		
Distance to hotel	15 km		

Hole		18
Par		

Greenfee	Yes
Amount	88€

Driving range	?
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Shuttle service to golf course	No
PLEASE SELECT:	?
Price	

Greenfee package	No
Price	
What does the package include?	

PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	No
Amount	

Driving range	?
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Try-out course	?
PLEASE SELECT:	?
Price	

Other special offers	
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Winter Sports

Hotel is located in winter sports area	No
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Name of closest skiing area	
Distance to hotel	

Cross-country ski track available in skiing area	?
Distance to hotel	

Tobogganing area available in skiing area	?
Distance to hotel	

Snow shoe hiking possible in skiing area	?
Price per hike	

Other winter sports facilities	
--------------------------------	--

Ski lift	?
Price per way	
Distance to hotel	

Rental of skiing equipment	?
Price per full equipment per day	
Located in the hotel	?
Distance to hotel	

Skiing areas being reachable from the hotel	
---------------------------------------------	--

Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	

Ice skating facilities available in skiing area	?
Distance to hotel	

Night skiing possible in skiing area	?
Distance to hotel	

Rental of equipment	?
Price	

Bus to go to skiing area	?
Price per way	
Distance of bus stop to the hotel	
Skiing areas which are reachable using the bus	

Skiing school	?
Price per course	
Distance to hotel	

Ski pass service available in the hotel	?
Reduced fees offered by the hotel	?
Price per day/for two days/for three days	

Drying room for skiing equipment in the hotel	?
-----------------------------------------------	---

Other special offers	
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Wellness

General

Spa at hotel	Yes
Run by hotel	?
Run by local provider	Yes
PLEASE SELECT:	Against charge
Name of spa	ASHOKA SPA
Website	www.ashoka-ayurveda.com
Email of contact person	backoffice@ashoka-ayurveda.com

Spa close to the hotel	?
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of spa	
Website	
Email of contact person	
Distance to hotel	

Quiet location within hotel	Yes
-----------------------------	-----

Spa has a separate reception	Yes
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Water dispenser at all spa areas	Yes
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Offer of drinks (fitness drinks)	No
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Offer of food (fruit/fitnessfood)	No
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Spa is air-conditioned	Yes
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Changing cabins with lockers	Yes
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Size of treatment rooms	2 x 11m2, 2 x 28m2
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Information about services by German speaking personnel	Yes
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Spa treatment by German speaking personnel	No
--------------------------------------------	----

Sauna & Swimming Area

Relaxing area with sunbeds	Yes
PLEASE SELECT:	Inclusive
Price	

Sauna unisex	Yes
PLEASE SELECT:	Inclusive
Price	

Separate sauna for women	No
PLEASE SELECT:	?
Price	

Amount of saunas (how many?)	3 + 1 infrared cabine
------------------------------	-----------------------

Jacuzzi	No
PLEASE SELECT:	?
Price	

Indoor pool (water temperature at least 28°C)	No
PLEASE SELECT:	?
Price	

Outdoor pool in spa area	Yes
PLEASE SELECT:	Inclusive
Price	

Massage shower	No
PLEASE SELECT:	?
Price	

Other	
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Spa Treatments (please enclose further information such as price lists etc.)

Classical massage				Yes
PLEASE SELECT:	Against charge	Price	from 35.-- €	

Hot stone massage				Yes
PLEASE SELECT:	Against charge	Price	from 35.-- €	

Hamam				No
PLEASE SELECT:	?	Price		

Thalasso therapy				No
PLEASE SELECT:	?	Price		

Ayurveda therapy				Yes
PLEASE SELECT:	Against charge	Price	from 63.-- €	

Manicure				Yes
PLEASE SELECT:	Against charge	Price	from 65.-- €	

Hair dresser				No
PLEASE SELECT:	?	Price		

Thai massage				Yes
PLEASE SELECT:	Against charge	Price	from 150.-- €	

Aroma therapy massage				Yes
PLEASE SELECT:	Against charge	Price	from 35.-- €	

Steam bath				Yes
PLEASE SELECT:	Inclusive	Price		

Balneo therapy				No
PLEASE SELECT:	?	Price		

Diverse facials				Yes
PLEASE SELECT:	Against charge	Price	from 58.-- €	

Pedicure				Yes
PLEASE SELECT:	Against charge	Price	from 65.-- €	

Other				Yes
PLEASE SELECT:	Against charge	Price	pricelist	

Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Inclusive	Price per day		
Name	Galo Active			
Website	www.galoactive.com			
Email of contact person	sport.manager@galoactive.com			

EQUIPMENT				
Treadmill				Yes

Bicycle				Yes
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Weight bench				Yes
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Other equipment				
-----------------	--	--	--	--

Fitness instructor				Yes
PLEASE SELECT:	Against charge	Price per hour	50 €	

Cooperation(s) with fitness center(s)				No
Kind of cooperation(s)				

Fitness center close to hotel				No
PLEASE SELECT:	?	Price per day		
Name				
Website				
Email of contact person				
Distance to hotel				

Crosstrainer				Yes
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Rower machine				Yes
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Fitness courses				Yes
PLEASE SELECT:	Inclusive	Price per course		
Course offer	Please find example in attachment			

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic/-step aerobic/gymnastics	Yes	Water volleyball	No	Darts	No
Beach volleyball	No	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	No
Soccer	No	Water polo	No	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?	1	Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)