

# Hotel Data Sheet

## Hotel

Name of hotel	COOEE Kyknos Beach
Official category	4*
Official post address	Beach Road Malia-Stalis
Phone	0030 28970 32040
Fax	0030 28970 32320
Email	<a href="mailto:info@kyknoshotel.gr">info@kyknoshotel.gr</a>
Country	Greece
Area	Crete

Year of construction	1990
Year of last big renovation	2018
What was renovated?	Rooms
Number of buildings in total	7

TYPE OF CONSTRUCTION			
Bungalows	Yes	Number of bungalows	103
Main building	Yes		30
Adjoining building(s)	No	Number of adjoining buildings	
Other			

Opening times	24H
Spoken languages reception	GB, DE, F
Spoken languages animation	GB, DE
Spoken languages restaurant	GB, DE, F
Spoken languages concierge	
Currency/currencies	Eur
Time zone (difference to GMT)	+2

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220V
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	?
Inclusive	?
Against charge	?
Inclusive, against commission	?

Amount (how many?)

Price per day

Amount of commission

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Front desk
Opening times of money exchange (from - till)	24H
Money exchange close to hotel	?
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel

Distance to hotel 100m

## Travel Connections

Airport	Heraklion
Distance to airport	32km
Taxi costs to airport	50Eur

Next town	Malia
Distance to next town	2km
Taxi costs to next town	6Eur

Hotelbus/-shuttle				No
PLEASE SELECT:	?		Price	
Hotelbus/-shuttle (frequency per day)				

Airport 2	Chania
Distance to airport 2	179km
Taxi costs to airport 2	250Eur

Distance to closest bus stop	150m
Bus costs to next town	1,6Eur
Bus connection to next town (frequency per hour OR per day)	30min

## Facilities & General Information

Distance to next supermarket	150m
Distance to next hospital	30km
Distance to next pharmacy	50m
Distance to shopping area/center	50m
Distance to the beach	200m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	3
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	2
Number of buildings WITHOUT lift	5
Further comments	

Kiosk/mini-market in hotel			No
Is a basic baby assortment available?			No
Napkins	?	Baby food	?
Baby wipes	?	Crème	?
Baby bottle	?	Baby dummy	?
Other			
Souvenir shop in hotel	No		
Souvenir shop close to hotel	Yes	Distance to shop	150m

Parking space				Yes
PLEASE SELECT:	Inclusive		Price per day/week	
Pre-reservation available?	?			

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	6Eur
* Please enclose a price list if possible!		Price per shirt	4Eur

Fax service				Yes
PLEASE SELECT:	Inclusive		Price per fax	

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	5Eur
Availability of room service (HH:MM - HH:MM)		07.00-23.00	

Medical care in the hotel				Yes
WHAT KIND?				
Nurse	Yes	Doctor	Yes	
German speaking	No	Infirmary/sickroom	No	
If not: WHICH language?	GB			
Medical care close to hotel	Yes	German speaking doctor	Yes	
If not: WHICH language?				
German speaking doctor can be called if needed	Yes			

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				Yes
Gaming machines in games room	Billiard, table tennis, table football			
Indoor theatre	No	Capacity		
Outdoor theatre	No	Capacity		

Car rental at hotel					Yes
Price per day, cheapest car category	40Eur				
Rental of scooter	No	Price per day			

Car rental close to the hotel					Yes
Distance	30m				
Name	Sterling				
Website					

Dress code in hotel					No
If existing: WHICH dress code?					

Discotheque at the beach					?
Opening hours (from - till)					
Opening days					
Owned by hotel					?
Exclusive usage for hotel guests only					?

Bicycle rental at hotel					No
PLEASE SELECT:	?		Price per day		

Bicycle rental close to the hotel					Yes
Distance	250m				
Name					
Website					

Pets are allowed				Yes
PLEASE SELECT:	Inclusive		Price	
If allowed: WHICH pets?		dogs up to 3,5kg		

## Pool & Beach

Total size of pool area	1000m²				
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	?			?	?	?	?		?		?			
Relax pool (outdoor)	Yes	1	2,65	No	Yes	No	No		?		?		07.00-19.00	Depth 0,9-2,65
Children's pool	Yes	1	1,25	No	Yes	No	Yes	1	Yes	1	?		10.00-18.00	Depth 0,7-1,25
Pool with separate children's area	?			?	?	?	?		?		?			
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	?			?	?	?	?		?		?			
Indoor pool	No			?	?	?	?		?		?			

Other pool	?													
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Aqua park in the hotel				No
PLEASE SELECT:	?		Price adults per day	
			Price kids per day	
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard		?		
Relax area with sunbeds		?		
Comments				

Aqua park close to the hotel					Yes
Distance	13km				
Name	Acqua Plus				
Opening times per day (from - till)	10.00-18.00				
Included for hotel guests?	No				
If included: HOW OFTEN may hotel guests visit?					
Against charge					Yes
Price adults per day	36Eur				
Price kids per day	22Eur				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	
Mattresses for sunbeds at the pool			No
PLEASE SELECT:	?	Price per day	
Parasols at the pool			No
PLEASE SELECT:	?	Price per day	
Sun roofs			No
Public beach with separate section for the hotel			No
Public beach			No
Hotel's private beach (access only for hotel guests - no other people allowed)			No
TYPE OF BEACH			
Sandy beach	Yes		
Gravel beach	?		
Sand-gravel mix	?		
Pool/beach towels			No
PLEASE SELECT:	?	Price per day	
Deposit for pool/beach towels			?
Amount of deposit			
Change of pool/beach towels			?
PLEASE SELECT:	?	Price per day	

Sunbeds at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	2Eur
Mattresses for sunbeds at beach			No
PLEASE SELECT:	?	Price per day	
Parasols at the beach			Yes
PLEASE SELECT:	Against charge	Price per day	2Eur
Total length of beach section/coast (beach walks)			
Length of hotel beach			
ACCESS TO SEA			
Flatly sloping	Yes		
Steep coast	?		
Other			
Sun terrace in the hotel			Yes
Waterfront promenade			?
Distance from hotel			
Length of promenade			

### Awards & Certificates *(will not be mentioned in the catalogue)*

e.g. Holidaycheck Award	Info	
	Info	
	Info	

# Additional Services

## General

German speaking concierge/guest relation ☐ Yes

## Included Service(s) on Arrival

Welcome drink at reception ☐ No  
 Luggage service ☐ Yes  
 Bottle of water at the room foc ☐ No  
 Fruit basket at the room ☐ No

Snacks on early/late arrival available ☐ Yes  
 Snacks on early/late departure available ☐ Yes  
 Other

## Internet in Public Areas

Internet corner ☐ No  
 PLEASE SELECT: ☐ ? ☐ Price per hour   
 Number of computers

Laptop rental ☐ No  
 PLEASE SELECT: ☐ ? ☐ Price per hour   
 Number of laptops

W-Lan ☐ Yes  
 PLEASE SELECT: ☐ Inclusive ☐ Price per hour   
 Available in these areas  Almost all around the hotel premises

## Child-Friendliness

Size in sqm of kidsclub  50

<b>KIDSCLUB provides:</b>			
Children toilets	No	Large relaxation area with mattresses	No
Children sinks	No	Lockable cupboards	Yes
Large windows	Yes	TV	Yes
Chairs for children	Yes	DVD-Player	Yes
Tables for children	Yes	Sunshade in front of kidsclub	No

  

Child care for children below 4 years	Yes	
Info	Booking compulsory, extra charge	

  

Children's playground	Yes
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<b>CHILDREN'S PLAYGROUND provides:</b>	
Plenty of shady elements	Yes
Wooden playground equipment	No

  

Baby cots	Yes
PLEASE SELECT:	Against charge      Price per hour      4Eur per day

  

<b>RESTAURANT</b>	
Baby corner in the restaurant	No
Microwave	Yes
Milk	No
Bottle warmer	No
	Hot chocolate      Yes
	Water boiler      No
	Sugar      No

  

High chairs in the restaurant	Yes
PLEASE SELECT:	Inclusive      Price

  

Icecream for kids available	Yes
PLEASE SELECT:	Inclusive      Price

  

Kids animation 4-7 years	Yes
German speaking animateur	Yes
all season	

  

Kids animation 8-12 years	Yes
German speaking animateur	Yes
all season	

  

Kids animation 13-17 years	No
German speaking animateur	?
?	

  

Baby monitor (babyphone) rental	No
PLEASE SELECT:	?      Price per day

  

Babysitter service	No
PLEASE SELECT:	?      Price per hour

  

Kids restaurant with small chairs and tables	No
Buffet for kids	No
PLEASE SELECT:	?      Price per day

  

Early dinner	No
PLEASE SELECT:	?      Price

  

Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Access to pool accessible	Yes
All areas reachable without stairs	No	Accessible bath rooms	No	Shower is wheelchair accessible	No	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	No	Access to restaurant accessible	Yes
Elevator door width > 85 cm	No	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	No	Access to public toilets accessible	No		
Other							

Which room-type needs to be booked for handicapped people?	
Number of rooms (how many?) for handicapped people	
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs		Conference packages	
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## Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Against charge
Price	10eur pd
Upgrade to which room type according DTH-contract?	DZM

Room decoration	Yes
PLEASE SELECT:	Inclusive
Price	

Spa treatment	No
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	?
PLEASE SELECT:	?
Price	

Champagne	?
PLEASE SELECT:	?
Price	

Other	
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Honeymoon packages (list services)	
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Wedding possible	Yes
Required documents for wedding	
Wedding packages (list services)	

Sparkling wine	?
PLEASE SELECT:	?
Price	

Wine	?
PLEASE SELECT:	?
Price	

Flowers	?
PLEASE SELECT:	?
Price	

Fruit basket	?
PLEASE SELECT:	?
Price	

Pastries	?
PLEASE SELECT:	?
Price	

Cake	?
PLEASE SELECT:	?
Price	

Price	
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Price	
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## Rooms

Total number of rooms	133	
Non-smoking rooms	Yes	Number of non-smoking rooms
Smoking rooms	?	Number of smoking rooms



Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
	BU	BUA	DZM	FZS	EZS			
Number	28	60	18	15	12			
Size in sqm	25	25	25	38	22			
Room type located in bungalow?	Yes	Yes	No	Yes	No	?	?	?
...or located in main building?	No	No	Yes	No	Yes	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	No	No	Yes	No	No	?	?	?
Side sea view	No	No	Yes	No	No	?	?	?
Garden view	Yes	Yes	Yes	Yes	Yes	?	?	?
Pool view	No	No	Yes	No	No	?	?	?
Land view	No	No	No	No	Yes	?	?	?
Balcony	?	?	Yes	?	Yes	?	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	Yes	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	Yes	Yes	Yes	Yes	Yes	?	?	?
Balcony or terrace	Yes	Yes	No	Yes	No	?	?	?
Bathtub/WC	Yes	No	No	Yes	No	?	?	?
Shower/WC	No	Yes	Yes	No	Yes	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?
Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)	1	1	1	1	1			
Hair dryer	Yes	Yes	Yes	Yes	Yes	?	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	No	Yes	Yes	No	Yes	?	?	?
W-LAN	Yes	Yes	Yes	Yes	Yes	?	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	?	?	?
Ventilator	No	No	No	No	No	?	?	?
Heating	No	No	No	No	No	?	?	?
Refrigerator	Yes	Yes	Yes	Yes	Yes	?	?	?
Minibar	No	No	No	No	No	?	?	?
Safe	Yes	Yes	Yes	Yes	Yes	?	?	?
No. of rooms with connecting door	0	0	0	0	0			
Carpet	No	No	No	No	No	?	?	?
Tiled floor	Yes	Yes	Yes	Yes	Yes	?	?	?
Wooden floor	No	No	No	No	No	?	?	?
Laminate	No	No	No	No	No	?	?	?
2 single beds	Yes	Yes	Yes	Yes	No	?	?	?
Queen size bed	No	No	Yes	Yes	Yes	?	?	?
King size bed	No	No	No	No	No	?	?	?

Double bed	No	No	No	No	No	?	?	?
Add. bed - original bed	Yes	No	No	Yes	No	?	?	?
Add. bed - sofa bed	No	Yes	Yes	No	No	?	?	?
Add. bed - rollaway bed	No	No	No	No	No	?	?	?
Add. bed - bunk bed	No	No	No	No	No	?	?	?
Separate bedroom	No	No	No	Yes	No	?	?	?
Combined living-/bedroom	No	No	No	Yes	No	?	?	?
Kitchen/kitchenette	No	No	No	No	No	?	?	?
Kitchen utensils	No	No	No	No	No	?	?	?
Kettle/tea/coffee	No	No	Yes	No	Yes	?	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	?	?	?
Lotion	Yes	Yes	Yes	Yes	Yes	?	?	?
Soap	Yes	Yes	Yes	Yes	Yes	?	?	?
Other								
Room name according to DTH-contract	BU	BUA	DZM	FSZ	ESZ			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	BU	BUA	DZM	FSZ	ESZ			
Number	28	60	18	15	12			
Size in sqm	25	25	25	38	22			
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	Yes	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	Yes	?	?	?	?	?	?
3+1	Yes	?	Yes	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	Yes	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

Housekeeping				Yes			
HOW OFTEN?		daily					
Monday	Yes	Tuesday	Yes				
Wednesday	Yes	Thursday	Yes				
Friday	Yes	Saturday	Yes				
Sunday	Yes						

  

Linen change				Yes			
HOW OFTEN?		twice per week					
Monday	?	Tuesday	?				
Wednesday	?	Thursday	?				
Friday	?	Saturday	?				
Sunday	?						

  

SAT TV has these German channels				ARD, ZDF, RTL, EUROSPO, CHANNEL21, KABEL EINS, PRO SIEBEN, RTL2, SAT1, SUPER RTL, VOX, WELT			
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Air conditioning				Yes			
Controlled by hotel		No					
Individually controllable		Yes		If yes: remote control required?		Yes	
Deposit for remote control		No		Amount of deposit			

  

MONTHS OF OPERATION							
January	Yes	February	Yes				
March	Yes	April	Yes				
May	Yes	June	Yes				
July	Yes	August	Yes				
September	Yes	October	Yes				
November	Yes	December	Yes				

  

Refrigerator				Yes			
PLEASE SELECT:		Inclusive		Price per day			

  

Minibar filled up with drinks at arrival				No			
PLEASE SELECT:		?		Price			

  

Towels change				Yes			
HOW OFTEN?		daily					
Monday	Yes	Tuesday	Yes				
Wednesday	Yes	Thursday	Yes				
Friday	Yes	Saturday	Yes				
Sunday	Yes						

  

W-LAN				Yes			
PLEASE SELECT:		Inclusive		Price per hour			

  

Internet access				?			
PLEASE SELECT:		?		Price per hour			

  

Heating				?			
Controlled by hotel		?					
Individually controllable		?		If yes: remote control required?		?	
Deposit for remote control		?		Amount of deposit			

  

MONTHS OF OPERATION							
January	?	February	?				
March	?	April	?				
May	?	June	?				
July	?	August	?				
September	?	October	?				
November	?	December	?				

  

Safe				Yes			
PLEASE SELECT:		Against charge		Price per day			

  

Minibar filled up regularly during the stay				?			
PLEASE SELECT:		?		Price			

# F&B

## Boards offered in Hotel

Breakfast	?	Half-board	?
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	All inclusive	Yes
		Times all inclusive (from - till)	07.30-23.00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

## Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Break-fast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Main restaurant	international	07.30-21.15	Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant				?	?	?							
PLEASE SELECT:	?												
IF inclusive: how often per stay/week?													
Reservation necessary?	?												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07.30-10.00	Yes	?	Included in AI offer	Yes
Late-riser breakfast		?	?	Included in AI offer	?
Lunch	12.30-14.30	Yes	?	Included in AI offer	Yes
Coffee and cake		?	?	Included in AI offer	?
Dinner	18.45-21.15	Yes	?	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream		?	?	Included in AI offer	?
Other		?	?	Included in AI offer	?

Meals are operated in different shifts	?	PLEASE SELECT:	?
Timings of shifts			

Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	

## Bars

	Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes	Main bar	07.30-10.00 12.30-14.30 18.45-21.15	PLEASE SELECT: Included in AI offer
Outdoor bar	?			PLEASE SELECT: ?
Pool bar	Yes	Pool bar	10.00-23.00	PLEASE SELECT: Included in AI offer
Beach bar	?			PLEASE SELECT: ?
Disco bar	?			PLEASE SELECT: ?
Lobby bar	?			PLEASE SELECT: ?
Oriental café/shisha bar	?			PLEASE SELECT: ?
American/international Bar	?			PLEASE SELECT: ?
Other	?			PLEASE SELECT: ?

## F&B Specials

Christmas	?	Buffet	?	Menu	?
New Year's Eve	?	Buffet	?	Menu	?
Manager's cocktail	?	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	Yes	What kind?			
Diet food/low-fat-food	?	What kind?			
Other					
Water bottles given out at the bar	?	Amount per day (how many?)			

## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	Yes	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

## Sports

### Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of contact person		6Eur per hour
Email of contact person		
Number of tennis courts	1	

Tennis lessons in the hotel	No
PLEASE SELECT:	?
Price per hour	

Racket/tennis ball rental	?
PLEASE SELECT:	?
Price per hour	

Try-out course	?
PLEASE SELECT:	?
Price	

Tennis court close to hotel	?
Run by hotel	?
PLEASE SELECT:	?
Name of provider	
Website	

TYPE OF FLOOR	
Grass	?
Clay	?
Hard court	Yes
Synthetic turf	?
Sand	?
Other	

Flood light	?
PLEASE SELECT:	?
Price per hour	



## Water Sports *(please enclose information material if possible)*

Water sports center in hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		

Surfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking surfing teacher		

Catamaran		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking catamaran teacher		

Other	
-------	--

Water ski		?
PLEASE SELECT:	?	Price

Paragliding		?
PLEASE SELECT:	?	Price

Paddle boat		?
PLEASE SELECT:	?	Price per hour

Other	
-------	--

Water sports center close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of water sports center		
Website		
Email of contact person		
Distance to hotel		

Kitesurfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking kitesurfing teacher		

Jetski		?
PLEASE SELECT:	?	Price

Kayak		?
PLEASE SELECT:	?	Price per hour

Banana boat		?
PLEASE SELECT:	?	Price per ride

Other	
-------	--

## Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		
Certification/license of courses		
Price for open water diver		
Hotel's private reef		
Special diving packages		

Diving school close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of diving center	SCUBAKRETA	
Opening times per day (from - till)		
Email of contact person	scuba@scubakreta.com	
Distance to hotel	4km	
German speaking diving teacher		
Rental of snorkeling		
PLEASE SELECT:	?	Price per hour
Shuttle		
PLEASE SELECT:	Inclusive	Price

## Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

## Cycling

Bicycle rental in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?	Other bicycle storage	?
WHAT BIKES ARE AVAILABLE?		What kind?	
Racing bikes	?	Bikes for kids	?
Brand		Brand	
Mountain bikes	?	Support wheels available	?
Brand			

## Golf

Golf course at the hotel	?	Golf course close to hotel	Yes
Run by hotel	?	Run by local provider	Yes
PLEASE SELECT:	?	PLEASE SELECT:	Against charge
Name of golf course		Name of golf course	Crete Golf Club
Website		Website	<a href="http://www.cretegolfclub.com/">http://www.cretegolfclub.com/</a>
Name of provider		Name of provider	
Email of contact person		Email of contact person	
		Distance to hotel	13km
Hole		Hole	18
Par		Par	71
Greenfee	?	Greenfee	Yes
Amount		Amount	
Driving range	?	Driving range	Yes
PLEASE SELECT:	?	PLEASE SELECT:	Against charge
		Price	2Eur/bucket
Handicap - Ladies		Handicap - Ladies	36
Handicap - Men		Handicap - Men	36
Golf course close to hotel	?	Golf course close to hotel	?
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	PLEASE SELECT:	?
Name of golf course		Name of golf course	
Website		Website	
Name of provider		Name of provider	
Email of contact person		Email of contact person	
Distance to hotel		Distance to hotel	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Other special offers	

## Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		
Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		
Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		
Other special offers		

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		
Skiing school		?
Price per course		
Distance to hotel		
Drying room for skiing equipment in the hotel		?

## Wellness

### General

Spa at hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Quiet location within hotel		?
Water dispenser at all spa areas		?
Offer of food (fruit/fitnessfood)		?
Changing cabins with lockers		?
Information about services by German speaking personnel		?

Spa close to the hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	Alexander	
Website	<a href="https://www.alexander-beach.com/wellness">https://www.alexander-beach.com/wellness</a>	
Email of contact person		
Distance to hotel	50m	
Spa has a separate reception		Yes
Offer of drinks (fitness drinks)		Yes
Spa is air-conditioned		Yes
Size of treatment rooms		
Spa treatment by German speaking personnel		Yes

## Sauna & Swimming Area

Relaxing area with sunbeds				?
PLEASE SELECT:	?	Price		
Separate sauna for women				?
PLEASE SELECT:	?	Price		
Jacuzzi				?
PLEASE SELECT:	?	Price		
Outdoor pool in spa area				?
PLEASE SELECT:	?	Price		
Other				

Sauna unisex				?
PLEASE SELECT:	?	Price		
Amount of saunas (how many?)				
Indoor pool (water temperature at least 28°C)				?
PLEASE SELECT:	?	Price		
Massage shower				?
PLEASE SELECT:	?	Price		

## Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage				Yes
PLEASE SELECT:	Against charge	Price	45Eur	
Hot stone massage				Yes
PLEASE SELECT:	Against charge	Price	45Eur	
Hammam				?
PLEASE SELECT:	?	Price		
Thalasso therapy				?
PLEASE SELECT:	?	Price		
Ayurveda therapy				?
PLEASE SELECT:	?	Price		
Manicure				?
PLEASE SELECT:	?	Price		
Hair dresser				?
PLEASE SELECT:	?	Price		

Thai massage				Yes
PLEASE SELECT:	Against charge	Price	45Eur	
Aroma therapy massage				Yes
PLEASE SELECT:	Against charge	Price	45Eur	
Steam bath				?
PLEASE SELECT:	?	Price		
Balneo therapy				?
PLEASE SELECT:	?	Price		
Diverse facials				?
PLEASE SELECT:	?	Price		
Pedicure				?
PLEASE SELECT:	?	Price		
Other				
PLEASE SELECT:	?	Price		

## Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Inclusive	Price per day		
Name	Fitness			
Website				
Email of contact person				
EQUIPMENT				
Treadmill				Yes
Bicycle				Yes
Weight bench				Yes
Other equipment				
Fitness instructor				Yes
PLEASE SELECT:	Against charge	Price per hour	25Eur	
Cooperation(s) with fitness center(s)				?
Kind of cooperation(s)				
Fitness center close to hotel				?
PLEASE SELECT:	?	Price per day		
Name				
Website				
Email of contact person				
Distance to hotel				
Crosstrainer				Yes
Rower machine				?
Fitness courses				?
PLEASE SELECT:	?	Price per course		
Course offer				

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic/-step aerobic/gymnastics	No	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	No	Shuffleboard	No	Boccia/boules	No
Soccer	No	Water polo	No	Minigolf	Yes	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							

# Local System Requirements

## Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Windows

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Windows 10pro

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

Excel 2013