

# Hotel Data Sheet

## Hotel PS Ralitsa Superior

Name of hotel	PrimaSol Ralitsa Superior
Official category	4*
Official post address	9620 Albena, Bulgaria
Phone	+359 579 62230
Fax	+359 579 62505
Email	<a href="mailto:ralitsasuperior@albena.bg">ralitsasuperior@albena.bg</a>
Country	Bulgaria
Area	Varna

Year of construction	1970
Year of last big renovation	2004 - 2018
What was renovated?	
Number of buildings in total	3

TYPE OF CONSTRUCTION			
Bungalows	No	Number of bungalows	
Main building	Yes		
Adjoining building(s)	Yes	Number of adjoining buildings	2
Other			

Opening times	from April to October
Spoken languages reception	German, English, Russian
Spoken languages animation	German, English, Russian
Spoken languages restaurant	German, English, Russian
Spoken languages concierge	
Currency/currencies	BGN
Time zone (difference to GMT)	+2

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220 V
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	No
Inclusive	No
Against charge	No
Inclusive, against commission	No

Amount (how many?)	
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Price per day	
Amount of commission	

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Reception
Opening times of money exchange (from - till)	8:30 - 17:30
Money exchange close to hotel	Yes
Cash machine in the hotel	Yes
Cash machine close to the hotel	Yes

Distance to hotel	300m
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Distance to hotel	150 m
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## Travel Connections

Airport	Varna International Airport
Distance to airport	40 km
Taxi costs to airport	70 BGN

Next town	Balchik
Distance to next town	8 km
Taxi costs to next town	30 BGN

Hotelbus/-shuttle			No
PLEASE SELECT:	?	Price	
Hotelbus/-shuttle (frequency per day)			

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	300 m
Bus costs to next town	3 BGN
Bus connection to next town (frequency per hour OR per day)	min 4 times

## Facilities & General Information

Distance to next supermarket	300m
Distance to next hospital	600m
Distance to next pharmacy	600m
Distance to shopping area/center	1000m
Distance to the beach	850m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	6
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	3
Number of buildings WITHOUT lift	0
Further comments	

Kiosk/mini-market in hotel				Yes
Is a basic baby assortment available?				Yes
Napkins	Yes		Baby food	No
Baby wipes	Yes		Creme	Yes
Baby bottle	No		Baby dummy	No
Other				
Souvenir shop in hotel		Yes		
Souvenir shop close to hotel		Yes	Distance to shop	50m

Parking space			Yes
PLEASE SELECT:	Against charge	Price per day/week	20 BGN/day
Pre-reservation available?	No		

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	4,50 BGN
* Please enclose a price list if possible!		Price per shirt	4,50 BGN

Fax service				Yes
PLEASE SELECT:	Against charge	Price per fax	2 BGN	

Room service			No
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel				No
WHAT KIND?				
Nurse	?	Doctor	?	
German speaking	?	Infirmary/sickroom	?	
If not: WHICH language?				
Medical care close to hotel	?	German speaking doctor	?	
If not: WHICH language?				
German speaking doctor can be called if needed	?			

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				No
Gaming machines in games room				
Indoor theatre	Yes	Capacity	400	
Outdoor theatre	No	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category	30 EUR			
Rental of scooter	No	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				No
If existing: WHICH dress code?				

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				Yes
PLEASE SELECT:	Against charge	Price per day	5 BGN/hour	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				Yes
PLEASE SELECT:	Against charge	Price	20 BGN/day	
If allowed: WHICH pets?	small pets, up to 5 kg			

## Pool & Beach

Total size of pool area	
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,4	No	Yes	No	No		No		No		8:30-18:00	
Relax pool (outdoor)	Yes	2	1,4	No	Yes	No	No		No		No		8:30-18:00	
Children's pool	Yes	3	0,4	No	Yes	No	No		No		No		8:30-18:00	
Pool with separate children's area	Yes	2	0,4	No	Yes	No	No		No		No		8:30-18:00	
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	Yes	1	1,4	Yes	Yes	No	No		No		No		8:30-18:00	

Other pool	No	
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel				Yes
Distance	50 m			
Name	Aqua Mania			
Opening times per day (from - till)	10:00-18.00			
Included for hotel guests?	Yes			
If included: HOW OFTEN may hotel guests visit?	unlimited			
Against charge	No			
Price adults per day				
Price kids per day				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN

Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sun roofs			No
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Public beach with separate section for the hotel			Yes
Public beach			Yes
Hotel's private beach (access only for hotel guests - no other people allowed)			No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels			Yes
PLEASE SELECT:	Against charge	Price per day	3 BGN

Deposit for pool/beach towels			No
Amount of deposit			

Change of pool/beach towels			No
PLEASE SELECT:	Against charge	Price per day	3 BGN

Sunbeds at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at beach			Yes
PLEASE SELECT:	Against charge	Price per day	2 BGN

Parasols at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	

Total length of beach section/coast (beach walks)	3,5 km
Length of hotel beach	120m

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	No
Other	

Sun terrace in the hotel			No
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Waterfront promenade			Yes
Distance from hotel	800 m		
Length of promenade	3,5km		

## Awards & Certificates *(will not be mentioned in the catalogue)*

Holidaycheck Award	Info	2006
ITS Red Star Award	Info	2010
	Info	

# Additional Services

## General

German speaking concierge/guest relation	Yes
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## Included Service(s) on Arrival

Welcome drink at reception	No
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

## Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan	Yes		
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	only in the lobby/reception		

## Child-Friendliness

Size in sqm of kidsclub	180
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**KIDSClub provides:**

Children toilets	Yes
Children sinks	Yes
Large windows	Yes
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	Yes
Lockable cupboards	Yes
TV	Yes
DVD-Player	Yes
Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
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Info	
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Children's playground	Yes
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**CHILDREN'S PLAYGROUND provides:**

Plenty of shady elements	Yes
Wooden playground equipment	No

Baby cots	Yes
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PLEASE SELECT:	Inclusive	Price per hour	
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**RESTAURANT**

Baby corner in the restaurant	No
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Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	No
Bottle warmer	No	Sugar	Yes

High chairs in the restaurant	Yes
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PLEASE SELECT:	Inclusive	Price	
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Icecream for kids available	Yes
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PLEASE SELECT:	Inclusive	Price	
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Kids animation 4-7 years	Yes
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German speaking animateur	Yes	all season
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Kids animation 8-12 years	Yes
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German speaking animateur	Yes	all season
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Kids animation 13-17 years	Yes
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German speaking animateur	Yes	?
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Baby monitor (babyphone) rental	No
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PLEASE SELECT:	?	Price per day	
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Babysitter service	No
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PLEASE SELECT:	?	Price per hour	
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Kids restaurant with small chairs and tables	No
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Buffet for kids	Yes
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PLEASE SELECT:	Inclusive	Price per day	
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Early dinner	No
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PLEASE SELECT:	?	Price	
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Other	
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## Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Barrier-free access to pool	No
All areas reachable without stairs	No	Accessible bath rooms	No	Shower is wheelchair accessible	No	Barrier-free access to beach	No
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	No	Barrier-free access to restaurant	No
Elevator door width > 85 cm	Yes	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	No	Grab rail for WC	No	Barrier-free access to public toilets	No		
Wheelchair accessible terraces	No			Disabled toilet in public areas	No		
Wheelchair accessible balconies	No			Passage bet.room and balcony/terrace accesible	No		
Other							

Which room-type needs to be booked for handicapped people?	DB
Number of rooms (how many?) for handicapped people	1
Size in sqm of rooms for handicapped people	15
Room numbers of rooms for handicapped people	309

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Conference hall		400 seats	Yes	No	No	No	No	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	Yes	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	Yes	TV	No	Wireless microphone	Yes
Other equipment							

Conference costs		Conference packages	
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## Wedding & Honeymoon

Room upgrade	No
PLEASE SELECT:	?
Price	
Upgrade to which room type according DTH-contract?	

Room decoration	No
PLEASE SELECT:	?
Price	

Spa treatment	?
PLEASE SELECT:	?
Price	

Massage	No
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Inclusive
Price	

Champagne	Yes
PLEASE SELECT:	Inclusive
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No		
Required documents for wedding			
Wedding packages (list services)		Price	

Sparkling wine	Yes
PLEASE SELECT:	Inclusive
Price	

Wine	Yes
PLEASE SELECT:	Inclusive
Price	

Flowers	No
PLEASE SELECT:	?
Price	

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Pastries	No
PLEASE SELECT:	?
Price	

Cake	Yes
PLEASE SELECT:	Inclusive
Price	

## Rooms

Total number of rooms	342	
Non-smoking rooms	Yes	Number of non-smoking rooms
Smoking rooms	No	Number of smoking rooms



Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
	DB	Studio	DBP	DBL				
Number	176	3	67	93				
Size in sqm	15	30	12	16				
Room type located in bungalow?	No	No	No	No	?	?	?	?
...or located in main building?	Yes	Yes	No	No	?	?	?	?
...or located in adjoining building(s)?	No	No	Yes	Yes	?	?	?	?
...or other								
Sea view	No	No	No	No	?	?	?	?
Side sea view	No	No	No	No	?	?	?	?
Garden view	Yes	Yes	Yes	Yes	?	?	?	?
Pool view	Yes	Yes	Yes	No	?	?	?	?
Land view	No	No	No	Yes	?	?	?	?
Balcony	Yes	Yes	Yes	Yes	?	?	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	?	?	?	?
Terrace	Yes	No	No	No	?	?	?	?
Terrace is furnished	Yes	No	No	?	?	?	?	?
Balcony or terrace	Yes	Yes	Yes	Yes	?	?	?	?
Bathtub/WC	No	Yes	No	No	?	?	?	?
Shower/WC	Yes	No	Yes	Yes	?	?	?	?
Bathtub or shower/WC	No	No	No	No	?	?	?	?
Bath + shower/WC	No	No	No	No	?	?	?	?
Separate WC	No	Yes	No	Yes	?	?	?	?
No. of bathrooms (how many?)	1	1	1	1				
Hair dryer	Yes	Yes	Yes	Yes	?	?	?	?
Telephone	Yes	Yes	Yes	Yes	?	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	?	?	?	?
Radio	No	No	No	No	?	?	?	?
Internet access	Yes	Yes	No	Yes	?	?	?	?
Internet Access (via LAN)	No	No	No	No	?	?	?	?
Internet Access (via W-LAN)	No	No	No	No	?	?	?	?
Ventilator	No	No	No	No	?	?	?	?
Heating	No	No	No	No	?	?	?	?
Refrigerator	No	Yes	No	Yes	?	?	?	?
Minibar	No	No	No	No	?	?	?	?
Safe	No	No	No	Yes	?	?	?	?
No. of rooms with connecting door	60			16				
Carpet	No	Yes	No	Yes	?	?	?	?
Tiled floor	Yes	No	Yes	No	?	?	?	?
Wooden floor	No	No	No	No	?	?	?	?
Laminate	No	No	No	No	?	?	?	?
2 single beds	Yes	Yes	Yes	Yes	?	?	?	?
Queen size bed	No	No	No	No	?	?	?	?
King size bed	No	No	No	No	?	?	?	?

Double bed	Yes	No	Yes	?	?	?	?	?
Add. bed - original bed	No	No	No	No	?	?	?	?
Add. bed - sofa bed	Yes	Yes	Yes	Yes	?	?	?	?
Add. bed - rollaway bed	No	No	No	No	?	?	?	?
Add. bed - bunk bed	No	No	No	No	?	?	?	?
Separate bedroom	No	No	No	No	?	?	?	?
Combined living-/bedroom	No	Yes	No	No	?	?	?	?
Kitchen/kitchenette	No	No	No	No	?	?	?	?
Kitchen utensils	No	No	No	No	?	?	?	?
Kettle/tea/coffee	No	No	No	No	?	?	?	?
Shampoo	Yes	Yes	Yes	Yes	?	?	?	?
Lotion	Yes	Yes	Yes	Yes	?	?	?	?
Soap	Yes	Yes	Yes	Yes	?	?	?	?
Other								
Room name according to DTH-contract	DZ /FUT/		DZY	DZL/FT4				

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet Access (via LAN)	?	?	?	?	?	?	?	?
Internet Access (via W-LAN)	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	DB	Studio	DBP	DBL	DBI	DBIL		
Number	116	3	67	93	60	16		
Size in sqm	15	30	12	16	30	32		
1	Yes	Yes	Yes	Yes	?	?	?	?
1+1	Yes	Yes	Yes	Yes	?	?	?	?
2	Yes	Yes	Yes	Yes	?	?	?	?
2+1	Yes	Yes	Yes	Yes	?	?	?	?
2+2	Yes	Yes	No	Yes	Yes	Yes	?	?
2+3	No	No	No	No	Yes	Yes	?	?
3	Yes	Yes	Yes	Yes	Yes	Yes	?	?
3+1	No	No	No	No	Yes	Yes	?	?
3+2	No	No	No	No	Yes	Yes	?	?
4	No	No	No	No	Yes	Yes	?	?
4+1	No	No	No	No	No	No	?	?
4+2	No	No	No	No	No	No	?	?
5	No	No	No	No	No	No	?	?
5+1	No	No	No	No	No	No	?	?
Room name according to DTH-contract	DZ		DZY	DBL	FUT	FT4		
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

## Facilities & Service

Housekeeping		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Towels change		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	Yes	
Friday	Yes	
Sunday	Yes	

Tuesday	Yes
Thursday	Yes
Saturday	Yes

Linen change		Yes
HOW OFTEN?		
Monday	Yes	
Wednesday	?	
Friday	?	
Sunday	Yes	

Tuesday	?
Thursday	Yes
Saturday	?

W-LAN		No
PLEASE SELECT:	?	Price per hour

Internet access		No
PLEASE SELECT:	?	Price per hour

SAT TV has these German channels	ARD, ZDF, RTL, KIKA, Super RTL
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Air conditioning		Yes
Controlled by hotel	Yes	
Individually controllable	Yes	
Deposit for remote control	No	

If yes: remote control required?	Yes
Amount of deposit	

Heating		No
Controlled by hotel	?	
Individually controllable	?	
Deposit for remote control	?	

If yes: remote control required?	?
Amount of deposit	

MONTHS OF OPERATION		
January	No	
March	No	
May	Yes	
July	Yes	
September	Yes	
November	No	

February	No
April	Yes
June	Yes
August	Yes
October	Yes
December	No

MONTHS OF OPERATION		
January	?	
March	?	
May	?	
July	?	
September	?	
November	?	

February	?
April	?
June	?
August	?
October	?
December	?

Refrigerator		Yes
PLEASE SELECT:	Against charge	Price per day 10 BGN

Safe		Yes
PLEASE SELECT:	Against charge	Price per day 8 BGN

Minibar filled up with drinks at arrival		No
PLEASE SELECT:	?	Price

Minibar filled up regularly during the stay		No
PLEASE SELECT:	?	Price

# F&B

## Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	No	All inclusive	Yes
		Times all inclusive (from - till)	10:00 - 23:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

## Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant	Ralitsa Superior		07:30 - 10:00 12:30 – 14:30 18:00 - 21:00	Yes	Yes	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Snack bar		10:00 - 17:00	Yes	No	No	No	No	No	No	No	Yes	No
	Restaurant Rai		11:00 - 16:00	Yes	No	No	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	Tavern Ralitsa	Bulgarian national	18:30 - 22:30	Yes	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	7:30 - 10:00	Yes	No	Included in AI offer	Yes
Late-riser breakfast		?	?	Included in AI offer	?
Lunch	12:30 - 14:30	Yes	No	Included in AI offer	Yes
Coffee and cake	15:00 - 17:00	Yes	No	Included in AI offer	Yes
Dinner	18:00 - 21:00	Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream	11:00 - 17:00	Yes	No	Included in AI offer	Yes
Other		?	?	Included in AI offer	?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ ? Which?

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

## Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar				PLEASE SELECT:	Included in AI offer
Outdoor bar	Yes	Snack bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Pool bar	Yes	Pool bar	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	Rai	11:00 - 16:00	PLEASE SELECT:	Included in AI offer
Disco bar	No			PLEASE SELECT:	?
Lobby bar	Yes	Lobby bar	10:00 - 23:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other	Bar Aqua Park	Aqua Mania	10:00 - 18:00	PLEASE SELECT:	Against Charge

## F&B Specials

Christmas	No	Buffet	?	Menu	?
New Year's Eve	No	Buffet	?	Menu	?
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?		daily	
Motto/theme buffet	Yes	Which themes?		Bulgarian national, World of PrimaSol, Italian, Seafood	
Food for allergic persons	Yes	What kind?		on request	
Diet food/low-fat-food	No	What kind?			
Other					
Water bottles given out at the bar	Yes	Amount per day (how many?)		1 time per stay, as welcome drink	

## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	Yes
Soft drinks	Yes	Water	Yes	Cocktails	No	Beer	Yes
Long drinks	Yes						
Other							

## Sports

### Tennis

Tennis court at the hotel				Yes	
Run by hotel		Yes	Run by local provider		No
PLEASE SELECT:	Against charge	Price	15 €		
Name of contact person					
Email of contact person					
Number of tennis courts					

Tennis lessons in the hotel				Yes
PLEASE SELECT:	Against charge	Price per hour	25 €	

Racket/tennis ball rental				Yes
PLEASE SELECT:	Against charge	Price per hour	3 €	

Try-out course				No
PLEASE SELECT:	?	Price		

Tennis court close to hotel				?	
Run by hotel		?	Run by local provider		?
PLEASE SELECT:	?	Price			
Name of provider					
Website					

TYPE OF FLOOR	
Grass	No
Clay	Yes
Hard court	No
Synthetic turf	No
Sand	No
Other	

Flood light				Yes
PLEASE SELECT:	Against charge	Price per hour	18 €	



## Water Sports *(please enclose information material if possible)*

Water sports center in hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				

Surfing				Yes
PLEASE SELECT:		Against charge	Price per hour	
			18 €	
Courses offered				
PLEASE SELECT:		Against charge	Price for basic course	
			20 €	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
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Water ski				Yes
PLEASE SELECT:		Against charge	Price	
			18 €	

Paragliding				Yes
PLEASE SELECT:		Against charge	Price	
			25 €	

Paddle boat				Yes
PLEASE SELECT:		Against charge	Price per hour	
			10 €	

Other	
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Water sports center close to hotel				Yes
Run by hotel		No	Run by local provider	
PLEASE SELECT:		Against charge	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				Yes
PLEASE SELECT:		Against charge	Price	
			25 €	

Kayak				No
PLEASE SELECT:		?	Price per hour	

Banana boat				Yes
PLEASE SELECT:		Against charge	Price per ride	
			5 €	

## Diving

Diving school in the hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of diving center				
Opening times per day (from - till)				
Name of contact person				
Email of contact person				

Certification/license of courses	
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Price for open water diver	
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Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of diving center				
Opening times per day (from - till)				
Email of contact person				
Distance to hotel				

German speaking diving teacher	?
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Rental of snorkeling	?
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PLEASE SELECT:	?	Price per hour	
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Shuttle	?
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PLEASE SELECT:	?	Price	
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## Horseback Riding

Provider in the hotel				No
PLEASE SELECT:		?	Price per hour	
Name of provider				
Website				
Name of contact person				

Provider close to hotel				Yes
PLEASE SELECT:		Against charge	Price per hour	30 BGN
Name of provider		Riding Club Albena		
Website				
Email of contact person				
Distance to hotel		100 m		

## Cycling

Bicycle rental in the hotel				Yes
Run by hotel		Yes	Run by local provider	
PLEASE SELECT:		Against charge	Price per day	25 BGN
Name of provider				
Website				
Name of contact person				

Cycling rental close to hotel				Yes
Run by hotel		No	Run by local provider	
PLEASE SELECT:		Against charge	Price per day	
Name of provider				
Website				
Email of contact person				
Distance to hotel				

Bicycle storage room	No
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#### WHAT BIKES ARE AVAILABLE?

Racing bikes	No
Brand	

Mountain bikes	Yes
Brand	

Other bicycle storage	No
What kind?	

Bikes for kids	Yes
Brand	

Support wheels available	No
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## Golf

Golf course at the hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	Yes		
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	Against charge	Price	
Name of golf course	Black Sea Rama		
Website	blacksearama.com		
Name of provider			
Email of contact person			
Distance to hotel	20 km		

Hole	18
Par	72

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Shuttle service to golf course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Greenfee package	?
Price	
What does the package include?	

Hole	
Par	
Greenfee	?
Amount	
Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Handicap - Ladies	
Handicap - Men	
Try-out course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>
Other special offers	

## Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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## Wellness

### General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	Medika Albena	
Website	albena.bg	
Email of contact person		

Quiet location within hotel		Yes
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Water dispenser at all spa areas		Yes
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Offer of food (fruit/fitnessfood)		No
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Changing cabins with lockers		Yes
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Information about services by German speaking personnel		Yes
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Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Spa has a separate reception		Yes
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Offer of drinks (fitness drinks)		No
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Spa is air-conditioned		Yes
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Size of treatment rooms	15 sq/m	
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Spa treatment by German speaking personnel		Yes
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## Sauna & Swimming Area

Relaxing area with sunbeds No  
PLEASE SELECT: ? Price

Separate sauna for women No  
PLEASE SELECT: ? Price

Jacuzzi Yes  
PLEASE SELECT: Against charge Price 12 BGN

Outdoor pool in spa area No  
PLEASE SELECT: ? Price

Other

Sauna unisex Yes  
PLEASE SELECT: Against charge Price 17 BGN

Amount of saunas (how many?)

Indoor pool (water temperature at least 28°C) Yes  
PLEASE SELECT: Inclusive Price

Massage shower No  
PLEASE SELECT: ? Price

## Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes  
PLEASE SELECT: Against charge Price 50 BGN

Hot stone massage Yes  
PLEASE SELECT: Against charge Price 80 BGN

Hammam No  
PLEASE SELECT: ? Price

Thalasso therapy ?  
PLEASE SELECT: ? Price

Ayurveda therapy ?  
PLEASE SELECT: ? Price

Manicure ?  
PLEASE SELECT: ? Price

Hair dresser ?  
PLEASE SELECT: ? Price

Thai massage No  
PLEASE SELECT: ? Price

Aroma therapy massage Yes  
PLEASE SELECT: Against charge Price 60 BGN

Steam bath Yes  
PLEASE SELECT: Against charge Price 12 BGN

Balneo therapy ?  
PLEASE SELECT: ? Price

Diverse facials ?  
PLEASE SELECT: ? Price

Pedicure ?  
PLEASE SELECT: ? Price

Other   
PLEASE SELECT: ? Price

## Fitness

Fitness center at the hotel				Yes	Fitness center close to hotel				No
PLEASE SELECT:	Inclusive	Price per day			PLEASE SELECT:	?	Price per day		
Name					Name				
Website					Website				
Email of contact person					Email of contact person				
Distance to hotel					Distance to hotel				
EQUIPMENT					Crosstrainer				Yes
Treadmill					Treadmill				
Bicycle					Bicycle				
Weight bench					Weight bench				
Other equipment					Other equipment				
Fitness instructor				No	Fitness courses				No
PLEASE SELECT:	?	Price per hour			PLEASE SELECT:	?	Price per course		
Cooperation(s) with fitness center(s)					Cooperation(s) with fitness center(s)				
Kind of cooperation(s)					Kind of cooperation(s)				

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes
Soccer	Yes	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	Yes	How many?		Type of ground			
Other							

# Local System Requirements

## Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)